



Community Benefit Report FY2021

The Mercy family rose to the occasion during this challenging year, ensuring hope and healing for our community. Hundreds of patients' lives have been saved because of our dedicated team's expert and compassionate care. Our team was among the community's first to receive Covid-19 vaccinations and our volunteer nurses assisted in vaccinating our community. We were again named a 5-Star hospital by CMS in recognition of our team's excellence.

Ann Schumacher, President



\$8,918,617 Total Community Benefit
Division Total Community Benefit **\$208.7M**



1,877 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Social Determinants of Health

Food Access, Poverty

Community Benefit Snapshot**



Poverty

Supported **58** individuals in completing the "Getting Ahead" financial literacy and goal setting program. Graduates increased their net assets by \$445, reported a \$919 change in average monthly income and decreased monthly public benefits usage by \$118, post graduation.



Substance Abuse & Recovery

Provided **\$10,000** to Mills County Public Health to deliver the Family Matters substance abuse and peer support program, serving **90** individuals and their families in recovery through 100 hours of individual coaching, and provided 95 households with social support throughout the pandemic.



Behavioral Health

Received **922 average weekly calls** to 717-HOPE for information and referral to behavioral health providers. Resumed in-person child and adolescent partial hospitalization program, which totaled 1,453 total patient days and average daily census of 7 youth.



Pandemic Response

Hosted **13** vaccine clinics, provided **2,731** COVID-19 tests and cared for **482** patients diagnosed with COVID-19, including **283** patients who were hospitalized.