

Community Impact Report 2024

*Investing in the health of our communities.
Caring for all.*



It is with immense pride and gratitude that we share with you CHI Health's 2024 Community Impact Report. This report is more than just a collection of numbers - it's a reflection of our unwavering commitment to the people and communities we serve across Nebraska, Iowa, North Dakota, and Minnesota. Over the past year, CHI Health provided \$240,826,838 in community benefit across our ministries. This significant investment underscores our dedication to addressing the needs of our neighbors and to ensuring access to quality healthcare for all. More than 55,000 patients received financial assistance, helping them access essential healthcare services. Our commitment to providing high-value health care during tumultuous times is further evidenced in serving over 292,000 patients who rely on Medicaid for their health coverage, providing vital support to our most vulnerable neighbors.

We recognize that healthcare extends beyond the walls of our hospitals and clinics. We launched universal social needs screening, which provided us with rich insight into the many factors that influence our patients' health, such as food and housing insecurity, lack of reliable transportation and domestic violence. We leveraged those insights to drive our community health investments, totaling over \$1.2M to nonprofits impacting over 191,000 community members. Here are just a few examples of how those dollars are creating healthier communities:

- **MICAH House (Council Bluffs, IA)** opened the Florence M. Lakin Child Development Center, providing childcare for children whose families require emergency shelter. In its first year, the center served 57 children. MICAH House also provided tornado and flood disaster assistance to 1,388 individuals.
- **Lutheran Social Services (Baudette and Park Rapids, MN)** delivered 29,819 meals to 585 seniors through congregate dining, curbside pickup, home delivery, and frozen shipped meals. 90% of these seniors indicated that the meals improved their health and 94% who received the home deliveries said that the meals and accompanying safety checks made it easier for them to remain in their home.
- **Mercy Housing (Lincoln, NE) supported 100+ low-income residents with stable housing and on-site services** such as health screenings, group health classes, an onsite food pantry and food bank deliveries, recognizing that healthy eating and stable housing are two important ingredients for health.

These are just a few stories that show how we are living out our mission. None of this would be possible without the incredible efforts of our dedicated physicians, nurses, staff, volunteers and partners who work tirelessly to serve our patients and communities. Together, we are making a difference in the lives of those we serve. We invite you to explore the full Community Impact Report to learn more about our efforts and the positive impact we are making. Thank you for your continued partnership and entrusting us with all your health care needs.

With gratitude,

CHI Health Market Presidents



David Jones
Market President,
Critical Access Hospitals



Julie Goebbel
Interim Market President,
Nebraska/ Iowa



Reed Reyman
Market President, Bismarck

Table of Contents

CHI Health Community Benefit Investment FY24	2
Reaching People in Need	3
Nebraska Community Impact	4
North Dakota Community Impact	6
Minnesota Community Impact	8
Iowa Community Impact	10
By the Numbers	12
Hospital Community Impact Reports	13



CHI Health Community Benefit Investment FY24



\$48.6 M

Unpaid Cost of Uninsured
& Underinsured
20%

Community Benefit is reported in two main categories:

Access to Care through Financial Assistance - \$189.6M (79%) of our total FY24 Community Benefit Investment, including:

› **\$48.6M (20%) - Unpaid Cost of Uninsured & Underinsured**

Financial assistance to 196,181 people who were uninsured or underinsured and could not afford to pay for health care services.



\$141.0 M

Unpaid Cost of Medicaid
59%

› **\$141.0M (59%) - Unpaid Cost of Medicaid**

The unreimbursed cost of serving 292,983 Medicaid patients.

Broader Community Health - \$51.2M (21%) of our total FY24 Community Benefit was invested in internal and external services, programs and partner organizations to improve community health, including:

› **\$31.1M - Health Professions Education**

Staff time investing in future health care professionals, such as precepting residents and student nurses.

› **\$5.0M - Community Health Improvement Services**

Investment in programs and partnerships to provide health education and to improve the overall health of the community.

› **\$9.8M - Subsidized Health Services**

Clinical programs that provide access to care, despite operating at a loss because they meet an identified community need, such as rural emergency departments, clinics and home health.



\$51.2 M

Broader Community Health
21%

› **\$4.4M - Financial and In-Kind Contributions**

Investments in community groups and other not-for-profit organizations with a focus on meeting identified community health needs.

› **\$0.8M - Community Building Activities and Community Benefit Operations**

Funding of proven coalitions and operations that build capacity to address the root causes of health problems.

› **\$33K - Research**

Investment in clinical research that is shared with the public.

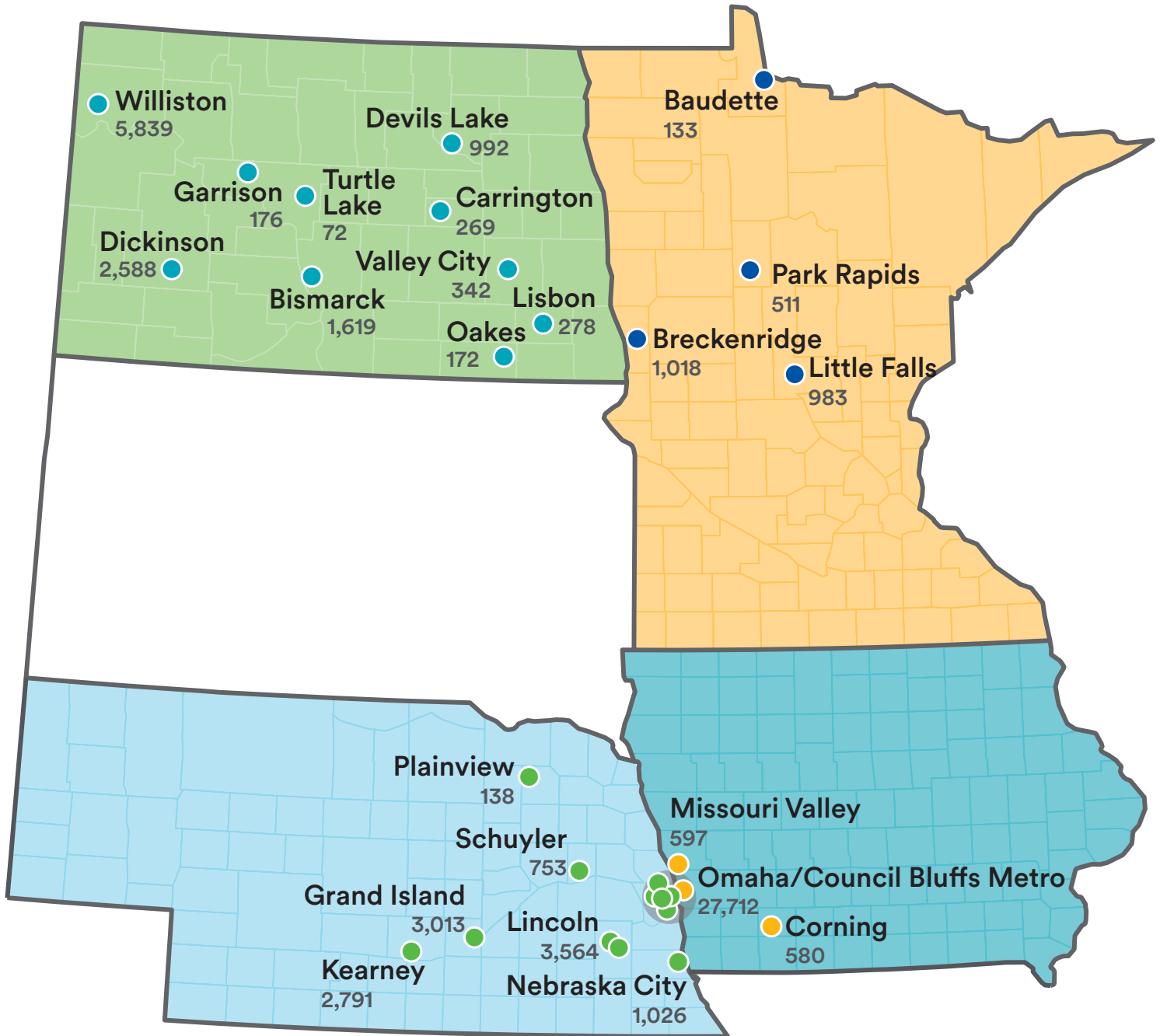


\$240.8 M

Total Community Benefit

Reaching People in Need: 55,166

Number of patients supported through medical financial assistance in fiscal year 2024



In addition to patients supported through Medical Financial Assistance, CHI Health served 206,927 Medicaid patients in Nebraska and southwest Iowa and 86,056 Medicaid patients in North Dakota and Minnesota.

CHI Health 2024 Community Impact

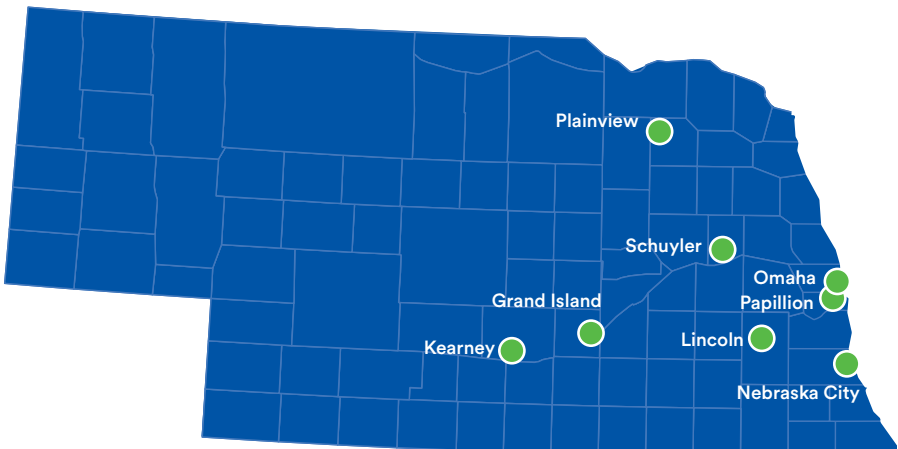
Nebraska



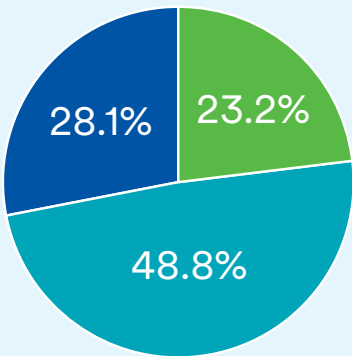
CHI Health Nebraska
total community benefit
\$134,847,511



Upper Central Region
CHI Health total
community benefit
\$240,862,838



CHI Health hospitals in Nebraska provided \$134,847,511 in community benefit, including \$97M in financial assistance and subsidized healthcare through Medicaid, supporting 218,871 patients. Broader community health initiatives, including, but not limited to health professions education, community training and education, as well as grants and in-kind contributions, accounted for twenty eight percent of CHI Health Nebraska hospital’s total community benefit, or \$37.8M.



FY24 Total Community Benefit, CHI NE Total

Financial Assistance	\$31,258,717
Unpaid Cost of Medicaid	\$65,762,155
Total Broader Community	\$37,826,639
*Total Community Benefit	\$134,847,511

*This figure does not include \$62.3M in community benefit contributed by CHI Health Clinic in Nebraska and Southwest Iowa.

Community Health Improvement Grants

Community Health Improvement Grants are one of the ways our hospitals are partnering with local nonprofit organizations and investing directly in programs and services that address the most pressing health challenges our communities face.

In 2024, CHI Health hospitals in Nebraska awarded \$730,436 in Community Health Improvement Grants impacting over 26,025 community members.

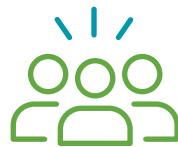
Health needs addressed:

- Access to care/services
- Behavioral health
- Healthy aging
- Health behaviors
- Housing/homelessness
- Maternal & child health
- Preventative practices
- Social determinants of health



\$730,436

awarded to Nebraska
non-profits



26,025+

community members
positively impacted by
the services

Nonprofit Awardees

Buffalo County
Community Partners
Comunidad Maya Pixan Ixim
El Centro
HelpCare Clinic
InCommon Community
Development
Latino Center of the Midlands
Malone
Mercy Housing
Multicultural Coalition
Nebraska City Housing Authority
No More Empty Pots
Omaha Bridges
Omaha Pathways
Community HUB
Plainview Social Center
Refugee Empowerment Center
Rise
Together

Employee Tornado Relief Volunteerism

Spring storms ravaged Elkhorn, Bennington, Blair and Minden Iowa communities. The Healthy Communities team worked with market and hospital leaders to organize a tornado relief volunteer opportunity for Omaha Metro CHI Health staff, in partnership with Omaha Rapid Response.

- 41 employees donated approximately 235.5 volunteer hours over three days
- Estimate of volunteer community benefit = \$7,887



Estimate calculated using National avg volunteer rate \$33.49

CHI Health 2024 Community Impact

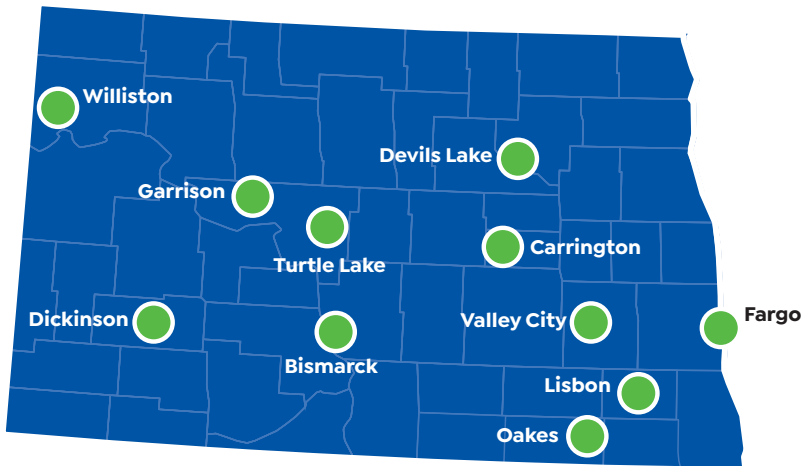
North Dakota



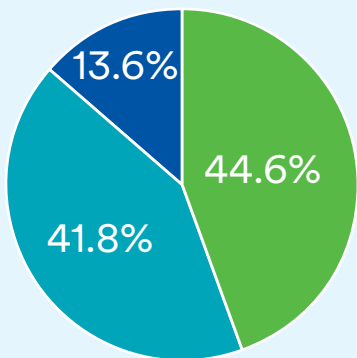
CHI Health North Dakota
total community benefit
\$16,914,822



Upper Central Region
CHI Health total
community benefit
\$240,862,838



CHI Health hospitals in North Dakota provided \$16,914,822 in community benefit, including \$14.6M in financial assistance and subsidized healthcare through Medicaid, supporting 61,406 patients. Broader community health initiatives, including, but not limited to, health professions education, community training and education, as well as grants and in-kind contributions, accounted for 13.6 percent of CHI Health North Dakota hospital’s total community benefit, or \$2.3M.



FY24 Total Community Benefit, CHI ND Total

Financial Assistance	\$7,551,788
Unpaid Cost of Medicaid	\$7,069,642
Total Broader Community	\$2,293,392
*Total Community Benefit	\$16,914,822

Community Health Improvement Grants

Community Health Improvement Grants are one of the ways our hospitals are partnering with local nonprofit organizations and investing directly in programs and services that address the most pressing health challenges our communities face.

In 2024, CHI Health hospitals in North Dakota awarded \$167,594 in Community Health Improvement Grants impacting over 672 community members.

Health needs addressed:

- Access to care/services
- Behavioral health
- Housing/homelessness
- Social determinants of health

Nonprofit Awardees

BLOGirls

Growing Small Towns

House of Manna

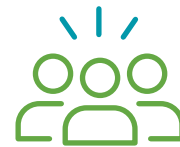
Stepping Stones Ministries

Out in Faith

Valley City Public Schools



\$167,594
awarded to North Dakota
non-profits



672+
community members
positively impacted by
the services

Community Night

Hospital staff served meals, organized games and provided health information to the community.



CHI Health 2024 Community Impact Minnesota

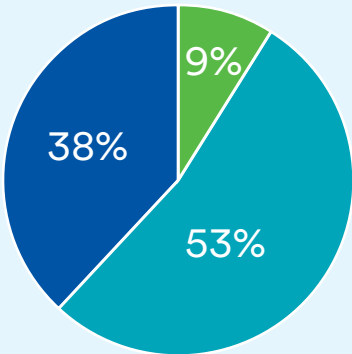
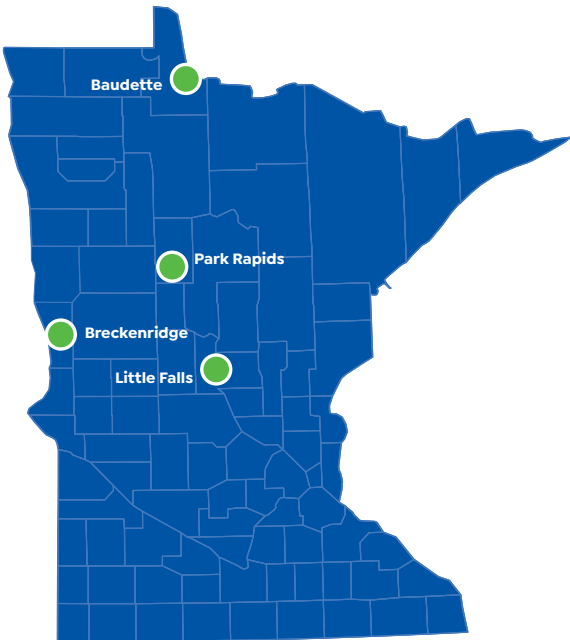


CHI Health Minnesota
total community benefit
\$11,926,693



Upper Central Region
CHI Health total
community benefit
\$240,862,838

CHI Health hospitals in Minnesota provided \$11,926,693 in community benefit, including \$7.4M in financial assistance and subsidized healthcare through Medicaid, supporting 39,642 patients. Broader community health initiatives, including, but not limited to, health professions education, community training and education, as well as grants and in-kind contributions, accounted for 38% percent of CHI Health Minnesota hospital’s total community benefit, or \$4.5M.



FY24 Total Community Benefit, CHI MN Total

Financial Assistance	\$1,068,701
Unpaid Cost of Medicaid	\$6,320,723
Total Broader Community	\$4,537,269
*Total Community Benefit	\$11,926,693

Community Health Improvement Grants

Community Health Improvement Grants are one of the ways our hospitals are partnering with local nonprofit organizations and investing directly in programs and services that address the most pressing health challenges our communities face.

In 2024, CHI Health hospitals in Minnesota awarded \$42,003 in Community Health Improvement Grants impacting over 3,665 community members.

Health needs addressed:

- Behavioral health
- Healthy aging
- Health behaviors
- Preventative practices
- Social determinants of health

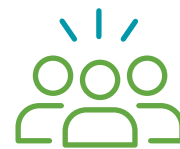
Nonprofit Awardees

Kinship of the Park Rapids Area
Little Falls Community Schools
Lutheran Social Services
of Minnesota

We Care Coalition of
Breckenridge & Wilkin County



\$42,003
awarded to Minnesota
non-profits



3,665+
community members
positively impacted by
the services

Farm at St. Francis Feeds the Community

The Farm at St. Francis produced 3,100 pounds of produce distributed to nearly 3,000 clients at the Richland-Wilkin Emergency Food Pantry.



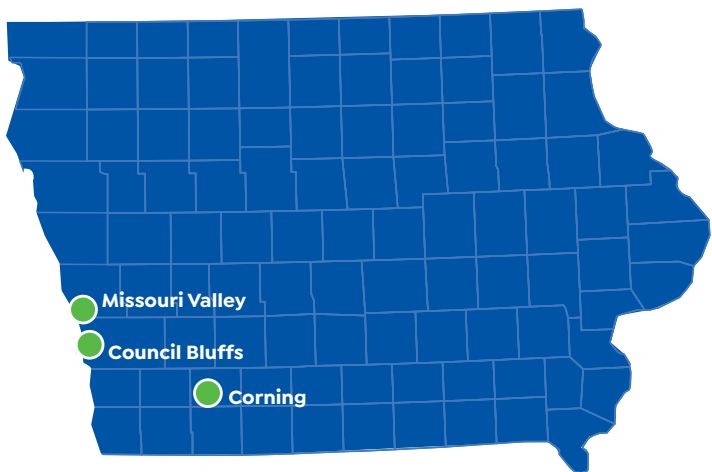
CHI Health 2024 Community Impact Iowa



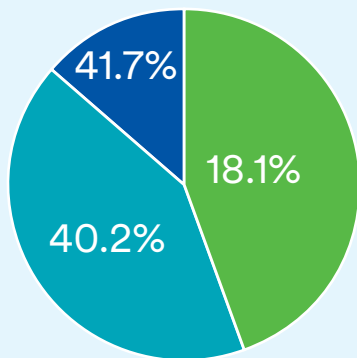
CHI Health Iowa
total community benefit
\$14,849,762






Upper Central Region
CHI Health total
community benefit
\$240,862,838



CHI Health hospitals in Iowa provided \$14,849,762 in community benefit, including \$8.7M in financial assistance and subsidized healthcare through Medicaid, supporting 67,872 patients. Broader community health initiatives, including, but not limited to, health professions education, community training and education, as well as grants and in-kind contributions, accounted for 42% percent of CHI Health Iowa hospital’s total community benefit, or \$6.2M.



FY24 Total Community Benefit, CHI IA Total

	Financial Assistance	\$2,693,555
	Unpaid Cost of Medicaid	\$5,969,944
	Total Broader Community	\$6,186,263
*Total Community Benefit		\$14,849,762

Community Health Improvement Grants

Community Health Improvement Grants are one of the ways our hospitals are partnering with local nonprofit organizations and investing directly in programs and services that address the most pressing health challenges our communities face.

In 2024, CHI Health hospitals in Iowa awarded \$68,988 in Community Health Improvement Grants impacting over 161,625 community members.

Health needs addressed:

- Access to care/services
- Behavioral health
- Health behaviors
- Housing/homelessness
- Maternal and child health

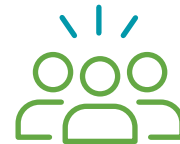
Nonprofit Awardees

Firefly
Micah House
Missouri Valley Community
School District
Southwestern Community
College



\$68,988

awarded to Iowa non-profits



161,625+

community members
positively impacted by
the services

Employee Tornado Relief Volunteerism

When deadly tornadoes ravaged Greenfield and Minden, Iowa, CHI Health Mercy Corning staff turned out to support tornado response and recovery efforts, demonstrating that our mission to care for our communities extends beyond our hospital walls.



CommonSpirit Health: By the Numbers 2024

Formed in 2019 through the merger of Catholic Health Initiatives and Dignity Health, CommonSpirit Health is the second largest Catholic health care organization in the United States. We passionately care for the most vulnerable, relentlessly innovate how and where healing can happen and believe in uniting to benefit the common good.



24 states



175,000
full-time employees



1,000 care sites
including
142 hospitals



20+ million
visits/admissions annually



25,000+
physicians and advanced
practice professionals



\$2.9B
in total community benefit,
including charity care,
unpaid cost of means-tested
government programs and
broader community health

Community Impact Reports by Campus

CHI Health Iowa and Nebraska hospitals

<http://chihealth.com/communitybenefit>

- CHI Health Mercy Corning
- CHI Health Mercy Council Bluffs
- CHI Health Missouri Valley
- CHI Health Creighton University Medical Center - Bergan Mercy
- CHI Health Good Samaritan
- CHI Health Immanuel
- CHI Health Lakeside
- CHI Health Midlands
- CHI Health Nebraska Heart & St. Elizabeth
- CHI Health Plainview
- CHI Health St. Francis
- CHI Health St. Mary's
- CHI Health Schuyler

CHI LakeWood Health

<https://chilakewoodhealth.com/community-benefit/>

CHI Lisbon Health

<lisbonhospital.com/community-benefit/>

CHI Mercy Health

www.mercyhospitalvalleycity.org/community-benefit/

CHI Oakes Hospital

oakeshospital.com/community-benefit/

CHI St. Alexius Health

<https://www.chistalexiushealth.org/about-us/community-benefit>

- CHI St. Alexius Health Bismarck
- CHI St. Alexius Health Carrington
- CHI St. Alexius Health Devils Lake
- CHI St. Alexius Health Dickinson
- CHI St. Alexius Health Garrison
- CHI St. Alexius Health Turtle Lake
- CHI St. Alexius Health Williston

CHI St. Francis Health

<https://www.chistfrancishealth.org/about/community-benefit>

CHI St. Gabriel's Health

<https://www.chistgabriels.com/community-benefit/>

CHI St. Joseph's Health

chisjh.org/about-us/community-benefit/

About CHI Health

CHI Health is a regional health network with a unified mission: nurturing the healing ministry of the Church while creating healthier communities. The Upper Central Region consists of 28 hospitals, two stand-alone behavioral health facilities, 200 clinics and 12,588 employees across Nebraska, southwest Iowa, North Dakota and Minnesota.

In 2024, CHI Health provided \$240,826,838 million in community benefit, including \$189.6M in

unreimbursed care for patients with no health insurance, high out of pocket costs and/or Medicaid coverage, helping 348,149 patients.

CHI Health is part of CommonSpirit Health, a nonprofit, Catholic health system dedicated to advancing health for all people. It was created in February 2019 through the alignment of Catholic Health Initiatives and Dignity Health.

CommonSpirit Health is committed to creating healthy communities,

delivering exceptional patient care, and ensuring every person has access to quality health care. With its national office in Chicago, and a team of over 150,000 employees and over 35,000 physicians and advanced practice clinicians, CommonSpirit Health is comprised of approximately 2,200 care sites, including 142 hospitals in 24 states. In 2024, CommonSpirit Health provided \$2.57 billion in community benefit.

Locations

IOWA

Corning

CHI Health Mercy Corning

Council Bluffs

CHI Health Mercy Council Bluffs

Missouri Valley

CHI Health Missouri Valley

MINNESOTA

Baudette

CHI LakeWood Health

Breckenridge

CHI St. Francis Health

Little Falls

CHI St. Gabriel's Hospital

Park Rapids

CHI St. Joseph's Health

NEBRASKA

Grand Island

CHI Health St. Francis

Kearney

CHI Health Good Samaritan

Richard Young

Lincoln

CHI Health St. Elizabeth

CHI Health Nebraska Heart

Nebraska City

CHI Health St. Mary's

Omaha

CHI Health Creighton
University Medical Center-
Bergan Mercy

CHI Health Immanuel

CHI Health Lakeside

Lasting Hope Recovery Center

Papillion

CHI Health Midlands

Plainview

CHI Health Plainview

Schuyler

CHI Health Schuyler

NORTH DAKOTA

Bismarck

CHI St. Alexius Health

Carrington

CHI St. Alexius Health

Devils Lake

CHI St. Alexius Health

Dickinson

CHI St. Alexius Health

Garrison

CHI St. Alexius Health

Lisbon

CHI Lisbon Health

Oakes

CHI Oakes Hospital

Turtle Lake

CHI St. Alexius Health

Valley City

CHI Mercy Health Valley City

Williston

CHI St. Alexius Health

CLINIC NETWORK

CHI Health Clinic

To learn more, go to CHIhealth.com/CommunityBenefit.