

**CHI Health**

**Mercy Council Bluffs**



## Community Benefit Report FY2020

**\$6,175,714** Total Community Benefit  
Division Total Community Benefit **\$188.7M**



**2,167** Patients supported  
with Medical Financial Assistance

## Community Health Needs Assessment Priorities

**Behavioral Health**



**Social Determinants of Health**

Food Access, Poverty



## Community Benefit Snapshot<sup>\*\*</sup>

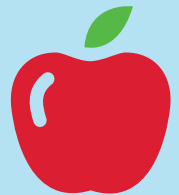
### Poverty:

Supported **58** individuals in completing the 'Bridges Out of Poverty' training. Graduates increased their average net income by \$663 and reduced their public benefits usage by \$178 monthly, post graduation.



### Food Access:

Sponsored Farmer's Market Council Bluffs and Creektop Community Garden to ensure Pottawattamie County residents have access to healthy, local produce to promote optimal health.



**Behavioral Health:** Provided \$10,000 to Mills County Public Health to deliver the Family Matters substance abuse program, **servicing 83 individuals** through 23 peer support group meetings and providing 113 hours of individual Recovery Coaching.



**COVID-19 Response:** 717-HOPE call volume increased 35% starting the week of March 16, 2020. Many callers



reported stress and anxiety related to the pandemic. An additional therapist was hired to handle crisis calls and virtual therapy and Psychiatric Emergency clinic options helped meet the needs of those suffering mental health challenges.

*\*\*Please note these are a few select examples of the community benefit given on behalf of CHI Health Mercy Council Bluffs to this community.*