

Community Benefit Report 2022

Leading with heart. Inspired by faith. Caring for all.





Hello Friends,

For more than 135 years, we have faithfully served our families, friends and neighbors across Nebraska, southwest Iowa, North Dakota and Minnesota. We walk humbly in the footsteps of our founders, leading with heart and inspired by faith, as we provide care for all. It is our calling. It is our mission. Throughout this report, you will see our commitment to the communities we serve demonstrated through the care we provided to over 426,000 uninsured and underinsured individuals, but also through the community partnerships, programs and services we provide to meet the unique challenges facing our friends and neighbors from Williston, North Dakota, to Corning, Iowa.

A couple of quick highlights for you:

- This report is our first as the four-state Midwest Division of CommonSpirit Health. We believe by expanding our footprint, we can strengthen the health care network to better serve your needs.
- Not only are we caring for you when you're sick, we are working to help you lead a healthier life by
 addressing some of the biggest community health needs. We partner with and invest in communitybased initiatives to address safe housing, reduce violence, promote access to healthy food, and build
 career pathways so everyone can achieve economic prosperity and optimal health.
- Our impact totaled \$265 million in community benefit in FY22. That number includes \$201 million in charity care as well as the unpaid costs of Medicaid. Providing the best care to everyone, regardless of their financial status, and taking care of the poor and the vulnerable is at the core of who we are.
- We see health equity as a destination, and every day we progress in our journey to reduce health disparities by ensuring our workforce not only reflects, but also lifts up, everyone in our communities.

Day by day, we've gone through life together, and as we emerge from the pandemic, it is more important than ever to open new avenues of care to those who have put their health on a back burner. Drive-up clinic visits, telehealth, priority care that is billed as an office visit rather than urgent care, and extended hours are all ways we have adapted to better meet your needs. Beyond our walls, we partner with community leaders to prevent youth violence, build safe, affordable housing and ensure that everyone who needs care (of any kind) has access to it.

On behalf of every individual that is part of our health care family, it is our honor to serve with you, and care for you.

Non Excidet,

E.J. Kuiper Chief Executive Officer Midwest Division of CommonSpirit Health CHI Health

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CHI Health Community Benefit Investment FY22



\$43.3 M Unpaid Cost of Uninsured & Underinsured 16.3%



\$159.8 M Unpaid Cost of Medicaid 60.2%



\$62.2 M Broader Community Health 23.5%





Community Benefit is reported in two main categories:

Access to Care through Financial Assistance - \$203.1M (76.5%) of our total FY22 Community Benefit Investment, including:

> \$43.3M (16.3%) - Unpaid Cost of Uninsured & Underinsured Financial assistance to 190,727 people who were uninsured or underinsured and could not afford to pay for health care services.

> \$159.8M (60.2%) - Unpaid Cost of Medicaid The unreimbursed cost of serving 235,764 Medicaid patients.

Broader Community Health - \$62.2M (23.5%) of our total FY22 Community Benefit was invested in internal and external services, programs and partner organizations to improve community health, including:

> \$30.3M - Health Professions Education

Staff time investing in future health care professionals, such as precepting residents and student nurses.

> \$5.5M - Community Health Improvement Services

Investment in programs and partnerships to provide health education and to improve the overall health of the community.

> \$23M - Subsidized Health Services

Clinical programs that provide access to care, despite operating at a loss because they meet an identified community need, such as rural emergency departments, clinics and home health.

> \$2.4M - Financial and In-Kind Contributions

Investments in community groups and other not-for-profit organizations with a focus on meeting identified community health needs.

> \$0.8M - Community Building Activities and Community Benefit Operations

Funding of proven coalitions and operations that build capacity to address the root causes of health problems.

> \$0.2M - Research

Investment in clinical research that is shared with the public.

Reaching People in Need:

Number of patients supported through medical financial assistance in fiscal year 2022



Not shown: 33,351 patients supported by CHI Health Partners, serving Lincoln, Grand Island, Kearney and other rural communities.

In addition to patients supported through Medical Financial Assistance, CHI Health served 252,421 Medicaid patients (of which 24,402 was supported by CHI Health Partners).

*Data unavailable at time of reporting.

Leading with heart. Inspired by faith. Caring for all.

We proudly serve a four-state region including Nebraska, Western Iowa, North Dakota and Minnesota. For more than 135 years, our hospitals and clinics have provided care that's close to home, because that's where healing happens.

Our health care family strives to provide the best care to all, regardless of financial status. Every day, we work to reduce health disparities by lifting up the most vulnerable in our communities. It is our calling. It is our mission.

Hello humankindness[®]





CHI Health Creighton University Medical Center - Bergan Mercy CHI Health Creighton University Medical Center - University Campus Lasting Hope Recovery Center

Community Benefit Report FY2022

Our team's commitment is to serve our patients, our community, and each other despite challenges facing our industry. Our health care ministry continues to focus on people, excellence and our future - our staff, providers and learners as well as our patients and community. Our growth plans in key offerings of Women's and Infants, Behavioral Health, Cardiovascular, Neurosciences, Oncology and Surgical services will be fostered. We will continue to further the achievement of our mission and vision.

27

\$78,779,178 Total Community Benefit Division Total Community Benefit **\$265.3M**

8,324 Patients supportedwith Medical Financial Assistance

Jayleen Casano, President

Community Health Needs Assessment Priorities

Behavioral Health



Health-Related Social Needs Hunger, Housing & Workforce Development

Violence Prevention

Community Benefit Snapshot**



Violence Prevention

Provided **548 victims** of sexual assault and intimate partner violence with care delivered by specially trained Forensic Nurse Examiners and connected them with community advocates. Sixteen survivors of human trafficking were positively identified and treated.



Housing

140 patients were referred to an onsite housing case manager to prevent eviction and/or find a safe housing placement upon discharge.
82 patients patients accepted assistance and received services.



Social Determinants of Health

Through the Community Link program, **2,561** patients received education, assistance applying for safety net services and health insurance, as well as referrals to community-based organizations for transportation, food and housing.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Creighton University Medical Center-Bergan Mercy to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Good Samaritan

Richard Young Behavioral Health



Community Benefit Report FY2022

Our staff showed remarkable tenacity and creativity as they cared for patients in extreme circumstances with unmatched compassion. Our community remained our top priority and we were supported by the region in ways we couldn't have imagined. Meeting our community's needs going forward will be a bit easier with the opening of our Dr. Kenton L. Shaffer Emergency Care Center. Together, we stand ready to provide the care our community needs with a shared sense of hope for the future and improved health for all.



\$12,123,944 Total Community Benefit Division Total Community Benefit **\$265.3M**



1,529 Patients supported with Medical Financial Assistance

Curt Coleman, President

Community Health Needs Assessment Priorities





Behavioral Health

Community Benefit Snapshot**



Community Support

Provided **\$65,000** to Buffalo County Community Partners to, among other things, increase access to healthy foods in the community through the Kearney Area Farmers Market.



Access to Care

Contributed **\$25,000** in financial support for the HelpCare Clinic in its effort to serve the un/ underinsured in central Nebraska.



Violence Prevention

Received a planning grant to investigate the instances of violence impacting Buffalo County and surrounding communities and to establish a community collaborative focused on addressing this community health challenge.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Good Samaritan to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Immanuel



Community Benefit Report FY2022

Our Immanuel team remains committed to living our mission as we celebrate 135 years of providing high quality, compassionate care for the most vulnerable in our community. Immanuel was recognized by the Lown Institute as the most inclusive hospital in Nebraska. This is a testament to our team who cares for each person as one of our own. Immanuel was thrilled to build a new chapel this year. Philanthropic support and a local stained glass artist enabled the creation of a beautiful space that is a beacon of hope to those we serve.

27

\$26,478,907 Total Community Benefit Division Total Community Benefit **\$265.3M**



4,030 Patients supported with Medical Financial Assistance

Ann Schumacher, President

Community Health Needs Assessment Priorities

Behavioral Health



Health-Related Social Needs Hunger, Housing & Workforce Development



Community Benefit Snapshot**



Mental Health

Sponsored the Mental Health Stigma Reduction campaign led by The Wellbeing Partners and Public Goods Project for a second year. The campaign reached **1.2 million** impressions and **15,564** social engagements resulting in **797** website visits (reporting period March 2022 - July 2022).



Food Access

Supported WIC and Senior Farmers Market Voucher Program. Through seven farm stand locations, **1,916** vouchers totaling **\$5,748** were collected and matched, translating to **\$11,496** worth of locally sourced fresh fruits and vegetables for eligible low-income seniors, women, infants and children.



Violence Prevention

Supported YouTurn, a violence intervention and prevention organization, which made over **200** community referrals on behalf of **430** residents and provided case management services for **114** adolescents and young adults at high risk for violence.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Immanuel to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Lakeside



Community Benefit Report FY2022

Our team continues to face many challenges as we pivot out of the post-COVID pandemic. I am very proud of our team and dedication to our patients and the community we serve. This year our campus has been recognized as one of the top 100 hospitals by Merative and received the 5-Star Rating by CMS for 2022. We will continue to focus on key services of Women's Health, Cardiac Care and Orthopedic and Sports Medicine in FY23.

Division Total Community Benefit **\$265.3M**



2,273 Patients supported with Medical Financial Assistance

\$9,017,371 Total Community Benefit

Kevin Miller, President

Community Health Needs Assessment Priorities

Behavioral Health



Health-Related Social Needs Hunger, Housing & Workforce Development



Community Benefit Snapshot**



Food Access

Provided **\$12,500** to support the Double Up Food Bucks, a SNAP incentive program in five locations in the Omaha metro.



Food Access

Expanded the WIC and Senior Farmers Market Voucher Program to Sarpy County. Through seven farm stand locations, **1,916 vouchers** totaling **\$5,748** collected and matched, translating to **\$11,496** worth of locally sourced fresh fruits and vegetables for eligible low-income infants to seniors.



Behavioral Health

Continued support of the Alzheimer's Association, which offered in-person and virtual services to **296 individuals** via the helpline, **170 care consultations**, support groups to **242 caregivers** and offered education to **966 individuals and their families** about dementia.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Lakeside to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Midlands



Community Benefit Report FY2022

The Midlands team continues to be a driving force in the health care of the Sarpy/Cass community. Recognized as a 5-Star hospital by CMS for 2022 highlights the outstanding quality of care provided in the region. One of the most significant accomplishments this year is the joint opening of the first-of-its-kind VA Community Living Center in Omaha. This partnership now provides local care for our veterans. We will continue to focus our efforts in FY2023.

Kevin Miller, President

Community Health Needs Assessment Priorities

Behavioral Health



Health-Related Social Needs Hunger, Housing & Workforce Development



Community Benefit Snapshot**



Access to Care

Administered **259 routine immunizations** and **211 COVID vaccines** to 273 uninsured or under-insured children and adults



Youth Mental Health

Supported the Sarpy County Youth Mental Health Task Force during the 2021-2022 school year. The Task Force seeks to improve care coordination for school-age children and families experiencing social, behavioral and other barriers to learning through referrals and interdisciplinary case management.



Behavioral Health

Tobacco Education and Advocacy of the Midlands (TEAM) supported **16 new multifamily housing properties** in becoming designated 100% smoke-, vapeand tobacco-free.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Midlands to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



Division Total Community Benefit **\$265.3M**

\$3,743,101 Total Community Benefit



1,062 Patients supported with Medical Financial Assistance

CHI Health Plainview



Community Benefit Report FY2022

My vision for CHI Health Plainview is to see it grow to meet the needs of our immediate community and our surrounding communities. We've stayed in touch with community members to be a key partner in growing a thriving community that in turn offers more services to our residents – such as access to care, more behavioral health opportunities and education, and bringing more specialists to our area. All the while working with the staff as partners to unite our workforce.

27

\$1,149,901 Total Community Benefit Division Total Community Benefit **\$265.3M**



594 Patients supported with Medical Financial Assistance

Gregory Beckmann, President

Community Health Needs Assessment Priorities



Behavioral Health Mental Health and Substance Abuse



Chronic Disease Prevention, Detection & Management *Nutrition, Physical Activity & Weight Status*

Community Benefit Snapshot**



Access to Care

Provided over \$119,000 in subsidized health services to Plainview and the surrounding area to ensure access to 24/7 timely and effective emergency care.



Support for the Community

Provided over \$4,000 to distribute Blessing Bags filled with hygiene essentials to community members to ensure basic needs were met over the holiday season.



Access to Care

Contributed over **\$357,000** to Home Health Services throughout Knox, Antelope, Pierce, Cedar and Madison counties to ensure quality care from the comfort of patients' homes.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Plainview to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Schuyler



Community Benefit Report FY2022

I am exceptionally proud of the growth of services this past year at the Schuyler campus. Our staff proudly live our mission to serve every day. They have risen to the challenge and substantially increased our inpatient census through our transitional care program during challenging times. Our staff are generous and compassionate professionals who bring out the best in our patients and encourage patients towards wellness and a better tomorrow. Dedication to provide services beyond the doors of our hospital and clinics is key in our communities' health.

\$1,827,314 Total Community Benefit Division Total Community Benefit \$265.3M



3,957 Patients supported with Medical Financial Assistance

Connie Peters, President

Community Health Needs Assessment Priorities



Physical Activity & Weight Status



Social **Determinants** of Health

Community Benefit Snapshot**



Behavioral Health

Convened over 35 community stakeholders and worked collaboratively to coordinate mental health services. The Coalition discussed gaps and potential solutions and combined available resources, while helping eliminate mental health stigma.



Food Access

Distributed \$4,500 in farmers market vouchers throughout the community to provide healthy food to families. Additionally, received a grant to expand access to healthy foods for low-income families with children and support enrollment in the Women, Infants and Children (WIC) nutrition voucher program.



Access to Care

Through the Vaccine Confidence Grant, the team promoted all vaccinations at events throughout the community and, through the Vaccines for Children program, administered 1,050 vaccines.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit **Please note these are a few select examples of the community benefit given on behalf of CHI Health Schuyler to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health St. Elizabeth CHI Health Nebraska Heart



Community Benefit Report FY2022

Even in a most difficult year, our organization prioritized the needs of our community and patients. One of the most significant accomplishments was a dramatic increase in patient satisfaction scores. The team came together during the pandemic to provide the best possible care while supporting each other in a most caring way – resulting in a positive experience for our patients. Our teams will continue to center the care of patients to ensure we remain the hospitals of choice.

27

\$20,635,308 Total Community Benefit Division Total Community Benefit **\$265.3M**



2,726 Patients supported with Medical Financial Assistance

Derek Vance, President

Community Health Needs Assessment Priorities

Access to Care Behavioral Health

Community Benefit Snapshot**



Access to Care

Provided **\$10,000** to Clinic with a Heart to support their specialty and urgent care clinics as they provide free health care services to residents of Lincoln and the surrounding communities.



Behavioral Health

Provided **\$10,000** to El Centro de las Américas to support the provision of affordable, culturally and linguistically approprate behavioral health services to clients.



Chronic Disease

Food Access

Supported statewide efforts to expand Double Up Food Bucks, and specifically provided **\$12,500** to the program in Lincoln to increase access to healthy and affordable foods.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health St. Elizabeth and CHI Health Nebraska Heart to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health St. Francis Skilled Nursing Facility -Long Term Care Hospital



Community Benefit Report FY2022

Exceeding the community's expectations is our team's focus. A culture of "YES" empowers our efforts, from a state-of-the-art heart cath lab and an expanded emergencydepartment (in progress) to a new Serenity Suite for people made victims by sexual assault to our deeply rooted culture of safety. This fiscal year we will open a state-of-the-art Family Health Center and recruit Family Medicine and Internal Medicine providers. Our drive to improve the health of the community we serve - especially the most vulnerable - is what our mission is all about.



\$11,730,644 Total Community Benefit Division Total Community Benefit \$265.3M



2,391 Patients supported with Medical Financial Assistance

Ed Hannon, President

Community Health Needs Assessment Priorities





Behavioral Health

Community Benefit Snapshot**



Community Support

Contributed \$30,000 to strengthen Multicultural Coalition's Community Health Worker program. This will enhance the community's ability to provide culturally appropriate care and improve the health status of at-risk immigrant communities in the region.



Violence Prevention

Supported efforts to respond to the tragedy of human trafficking in the central Nebraska region through a violence prevention grant and the community collaboration it helped to catalyze.



Access to Care

Provided primary care services to 239 students and behavioral health services to 138 students at Grand Island Senior High School. The Wellness Center also administered 750 vaccines to students.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit **Please note these are a few select examples of the community benefit given on behalf of CHI Health St. Francis to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health St. Mary's



Community Benefit Report FY2022

To improve access to care, we extended primary care clinic hours and added two primary care physicians to our rural health clinic plus a Physician Assistant dedicated to hospital work. In FY23, we'll add four clinics to our speciality clinic (currently 24 clinics). We recruited and retained nurses for OB, inpatient, specialty and infusion programs, plus radiology and laboratory staff. We are proud of our \$1 million HRSA opioid grant which expands addiction treatment with a local facility, provider education and state-level discussions on prescribing laws.

27

\$1,620,111 Total Community Benefit Division Total Community Benefit **\$265.3M**



698 Patients supported with Medical Financial Assistance

Daniel DeFreece, President

Community Health Needs Assessment Priorities





Health-Related Social Needs Hunger, Housing & Workforce Development

Community Benefit Snapshot**



Behavioral Health

Secured a \$1,000,000 Health Resources and Services Administration (HRSA) grant to implement new opioid use disorder prevention, treatment and recovery services.



Access to Care

Continued to improve patient care and experience in the hospital by adding staff and resources, ensuring patients receive care in their community.



Maternal and Child Health

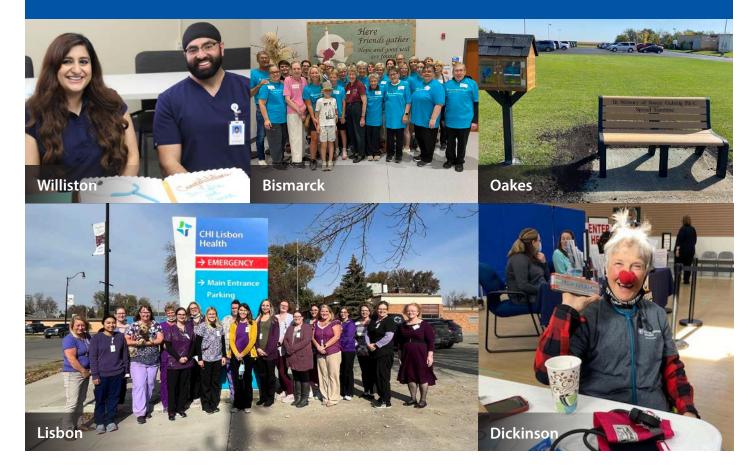
Provided 830 home visits and placed 102 referrals for families enrolled in Growing Great Kids to receive supportive services, such as financial and nutrition assistance, in partnership with Southeast District Health Department.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health St. Mary's to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



North Dakota



CHI Lisbon Health



Community Benefit Report FY2022

This past year has been challenging for so many of us. Managing the aftermath of the pandemic with staffing shortages and supply chain interruptions were among the most difficult hurdles. Looking ahead, we are slowly recovering. With the great support of our staff and community, we are still here, providing safe, quality care to our patients and our community.

27

\$194,810 Total Community Benefit Division Total Community Benefit **\$265.3M**



111 Patients supported with Medical Financial Assistance

Julie Mallett, President

Community Health Needs Assessment Priorities





Substance Abuse



Community Benefit Snapshot**



Mental Health Implemented the Make It OK mental health stigma reduction campaign in local schools.



Violence Prevention Provided training and education to hospital staff and community members on recognizing signs of interpersonal violence and responding appropriately.



Mental Health

Distributed **activity kits** for young people in difficult situations in the emergency department and hospital.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Lisbon Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Mercy Health Valley City



Community Benefit Report FY2022

The entire team at CHI Mercy Health Valley City is proud of the services we provide to the community. We look forward to growing with our partners in the region to more thoroughly meet the needs of our community. Over the next year we plan to expand existing offerings to accommodate more patients and continue to serve the region.



\$160,795 Total Community Benefit Division Total Community Benefit **\$265.3M**



169 Patients supported with Medical Financial Assistance

Ryan Fowler, President

Community Health Needs Assessment Priorities

Mental Health



Substance Abuse



Community Benefit Snapshot**



Substance Abuse

Expanded access to **lifesaving overdose reversal drug**, Narcan, and Antabuse for **alcohol use disorder treatment**, in partnership with City-County Public Health and hospital providers.



Mental Health

Established a **behavioral health coalition** to address mental health and substance use issues with city, county and health system partners.



Thriving Families

Hospital worked to increase wages to attract additional staff and families to the Valley City community.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Mercy Health Valley City to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Oakes Hospital



Community Benefit Report FY2022

I am proud of our staff's resilience and the high quality of care we maintained in light of challenges. We need to be acutely aware of mental health challenges throughout our community while continuing to provide quality medical care. That means proactively ramping up mental health care and available resources. I believe our hospital is only as good as our people, and I am extremely proud to work with some of the very best.

27

\$443,929 Total Community Benefit Division Total Community Benefit **\$265.3M**



102 Patients supported with Medical Financial Assistance

Rebecca Thompson, President

Community Health Needs Assessment Priorities

Access to Care Mental Health Abuse

Community Benefit Snapshot**



Mental Health

Participated in new collaborative efforts with partner hospitals and department of public health to provide enhanced mental health care services. Provided **Mental Health First Aid** and **ASIST suicide prevention training** to hospital staff to better respond to patients in mental health crisis.



Violence Prevention

Renewed commitment to a violence-free North Dakota by working with the state domestic violence coalition and training new staff members to provide community outreach presentations and healthy relationship workshops.



Violence

Prevention

Mental Health

Collaborated with the community to provide educational resources and increase awareness of mental health and suicide. A resource library for mental health and suicide awareness was set up outside the hospital.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u>

**Please note these are a few select examples of the community benefit given on behalf of CHI Oakes Hospital to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Bismarck



Community Benefit Report FY2022

We will continue to serve our patients from a much broader perspective as we launch our strategic plan, rebuild and grow services, and enhance our physician, provider and employee recruiting efforts. We are rebuilding St. Alexius and appreciate the privilege of serving the community. Our new Strategic Plan launched this fiscal year with a focused effort on developing Cardiology, Orthopedics, Medical/ Oncology and Women's services.

\$17,241,692 Total Community Benefit Division Total Community Benefit \$265.3M

Deb Mohesky, President

Community Health Needs Assessment Priorities







Community Benefit Snapshot**



Food Insecurity

Cultivated a **"Giving Garden"** and the produce that was grown was incorporated into dietary needs and awareness for kidney dialysis patients.



Food Insecurity Installed two "Little Free Pantries" to aid in providing food and personal care items to those in need.



Food Insecurity

Hosted regular "**Banquets**," providing meals to those in need.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Bismarck to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Carrington



Community Benefit Report FY2022

I am proud of the way that the staff pulled together through the trying times of the past few years. They have been upbeat and willing to take challenges head on. The vision of the upcoming year is to provide better services for the community. This includes formational training to all staff members so that they are reminded of their need to serve the mission of the facility.

27

\$142,570 Total Community Benefit Division Total Community Benefit **\$265.3M**



157 Patients supported with Medical Financial Assistance

Jodi Hovdenes, President

Community Health Needs Assessment Priorities

Access to Primary Care Affordable Housing Affordable

Community Benefit Snapshot**



Access to Care Applied for and received a state grant to recruit clinicians.



Thriving Families

Carrington paramedics were onsite at local high school football games to provide **emergency medical services**, if needed, and support safe sports.



Thriving Families Provided health education at a local community fair.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Carrington to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Devils Lake



Community Benefit Report FY2022

This last year had many challenges. Many were due to staff leaving the facility. However, those who stayed are to be commended. Their tenacity and courage will surely be rewarded. I am proud of their work and diligence. Our main objective in the upcoming year is to provide adequate staffing for our facility. This means hiring more good, qualified nurses. The community, patients and current employees will benefit greatly from our efforts.

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\$670,812 Total Community Benefit Division Total Community Benefit **\$265.3M**



556 Patients supported with Medical Financial Assistance

Mariann Doeling, President

Community Health Needs Assessment Priorities

Access to Care



Behavioral Health



Community Benefit Snapshot**



Access to Care Provided clinical training for future

nurses enrolled at Lake Region State College.



Healthy Youth

Hospital staff laced up and participated in a friendly kickball tournament for elementary school children.



Access to Care Applied for and received a state grant to **recruit clinicians**.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Devils Lake to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Dickinson



Community Benefit Report FY2022

Our dedication to exceptional care showed with our 5-Star Overall Hospital rating from CMS and ranking as a Top 100 Critical Access Hospital. We were also named to a regional "50 Best Places to Work" list. Looking ahead, we will rebuild community outreach programs and grow Pediatrics, Behavioral Health, Urgent Care and Surgical services Our commitment to rural health inspires us to bring more services to the underserved, including rural farming communities.

27

\$1,024,783 Total Community Benefit Division Total Community Benefit **\$265.3M**



1,096 Patients supported with Medical Financial Assistance

Carol Enderle, President

Community Health Needs Assessment Priorities



Mental Health Youth Depression and Access to Services

Community Benefit Snapshot**



Access to Care

Hosted the Wibaux Health Fair, providing health screenings to **over 200 patients**. After a two-year pandemic hiatus, it was a welcome return to this rural community!



Violence prevention Provided domestic violence and human trafficking awareness trainings to staff and the community.



Maternal and Child Health

Clinic-based **Centering Program** provided social supports for expectant mothers who were new to the community and/or experiencing pregnancy for the first time.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Dickinson to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Garrison



\$619,059 Total Community Benefit

Division Total Community Benefit \$265.3M

Community Benefit Report FY2022

As we launch our strategic plan, we will continue to serve our patients and community, expand our employee and provider recruiting efforts and promote health and wellbeing. We are blessed to have wonderful employees and providers who exude our commitment to serve patients and the greater good. Thank you for the privilege to serve you and your family.

MaLissa Reardon, Interim President

Community Health Needs Assessment Priorities



Community Benefit Snapshot**



Obesity & Overweight

Participated in **Garrison's Kids Fest**; staffed a booth and gave away crayons and coloring books, bike helmets and fishing rods.



Access to Care

Partnered with Bismarck State College to host classes for LPN and RN degree programs at our hospital.



For more information, go to: CHIhealth.com/CommunityBenefit **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Garrison to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Turtle Lake



Community Benefit Report FY2022

Our vision is to remain an integral part of our community through our recently opened clinic, providing long-term and short-term care for our community members, and participating in community projects that promote health and well-being. We will continue working with our staff to encourage them to keep our patients' needs first while making sure our staff are adequately compensated.

27

\$121,660 Total Community Benefit Division Total Community Benefit **\$265.3M**

K.C. DeBoer, President

Community Health Needs Assessment Priorities

Access to Care



Aging in Place

Community Wellness

Community Benefit Snapshot**



Access to Care

Launched Avel eCare system, which aims to reduce patient transfers and improve outcomes by connecting our ED providers with specialists through real-time consultation for complex cases.



Aging in Place

Provided physician, staff and patient education on resources available to **support independence post discharge**, such as Health at Home.



Community Wellness

Hosted a **winter group exercise program** and **annual wellness fair** held in conjunction with the Dakota Feeder Calf Show.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Turtle Lake to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Williston



Community Benefit Report FY2022

We're most proud of the resilience and dedication of our health care team in making a difference in the lives of the patients, staff and community we serve. We want our organization to exceed the expectations of our patients and community. Each year brings hope and the possibility of change and growth. Our mission calls us to improve the health of the people we serve. We do that with compassion, inclusion, integrity and excellence.

27

\$3,735,765 Total Community Benefit Division Total Community Benefit **\$265.3M**



1,490 Patients supported with Medical Financial Assistance

Lorrie Antos, Interim President

Community Health Needs Assessment Priorities





Community Benefit Snapshot**



Community Support

Trained new staff members to provide violence prevention presentations and healthy relationship workshops to our community, in partnership with the CAWS North Dakota domestic and sexual violence prevention coalition.



Violence Prevention

Provided Within My Reach healthy relationship training to Williston High School and Middle School students in cooperation with our local domestic violence coalition.



Childcare

Supported the opening of a **new daycare facility** on the Williston Medical Center campus to expand access to childcare in the Williston community.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Williston to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



CHI Health Mercy Corning



Community Benefit Report FY2022

I am most proud of our resilient, compassionate, skilled staff and how they meet our community's needs. This work goes beyond our doors to support local food banks, host students in health care professions, provide CPR training at schools and work with Healthy Hometown and our Behavioral Health Coalition. The coalition funds early childhood education and training for school staff to help students build resilience. Supporting the health of our patients and our communities is what we do.

27

\$2,367,124 Total Community Benefit Division Total Community Benefit **\$265.3M**



1,481 Patients supported with Medical Financial Assistance

Alicia Reed, President

Community Health Needs Assessment Priorities





Healthy Lifestyles Chronic Disease Prevention

Community Benefit Snapshot**

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Supporting Schools

Purchased technology and provided teacher training to increase engagement and interaction among chronically absent students, resulting in a **88% increase in attendance** among students in participating schools.



Food Access

Provided **\$7,000** to Adams & Taylor County food pantries for the purchase of fresh fruits and vegetables.



Community Connections

Expanded the Parents as Teachers program to serve **49 low-income families**, with 75 total children. Participating families received **395** home and virtual visits, resulting in improved or maintained family functioning. 91% of families were connected with additional supports.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Mercy Corning to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Mercy Council Bluffs



Community Benefit Report FY2022

Our strategic vision for Mercy is simple, create the best place for people to work. Our people are our most precious asset and our entire organization is focused on our Wildly Important Goal of being the best place for passionate and talented people to live out their goals and dreams. We know that the care our Mercy team provides is special. And we are excited to grow our talented team to increase access to Mercy's expert and compassionate healing for all those in need.

27

\$9,438,181 Total Community Benefit Division Total Community Benefit **\$265.3M**



1,622 Patients supported with Medical Financial Assistance

Ann Schumacher, President

Community Health Needs Assessment Priorities





Health-Related Social Needs Food Access, Poverty

Community Benefit Snapshot**



Poverty

Supported **40 individuals** in completing the "Getting Ahead" financial literacy and goal setting program. Graduates increased their net assets by \$3,357, reported a \$1,289 increase in average monthly income and decreased monthly public benefits usage by \$113, post graduation.



Substance Abuse & Recovery

Provided \$10,000 to Mills County Public Health to deliver the Family Matters substance abuse and peer support program, offering social support to 81 households and 103 hours of individual coaching to 71 individuals and their families.



Behavioral Health

Opened Psychiatric Immediate Care Center (PICC) to provide access to psychiatric assessment and care for patients experiencing a mental health crisis, who do not require an inpatient admission, but need care sooner than most outpatient clinics can accommodate.



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Mercy Council Bluffs to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Missouri Valley



Community Benefit Report FY2022

I'm proud of our team's engagement and innovative growth to improve community access to care. We increased census from 2-4 to 10-12 while the team had 100% engagement survey participation. We have <10% turnover, received the Top 20 Critical Access Hospital award through National Rural Health Association, and received CMS 4-5 stars. A recent grant will staff a new patient transport system. Our vision: consistent census of 12-14, adding new and re-recruiting current caregivers, strong specialty recruitment and a case for a new hospital.



\$2,110,118 Total Community Benefit Division Total Community Benefit **\$265.3M**



2,156 Patients supported with Medical Financial Assistance

David Jones, President

Community Health Needs Assessment Priorities



Behavioral Health *Mental Health and Substance Abuse*



Health-Related Social Needs Food, Transportation, Housing

Community Benefit Snapshot**



Behavioral Health

Provided over **\$7,000** to area schools and family service agencies to expand their capacity to improve mental health and prevent substance misuse.



Access to Care

Secured \$350,000 from Harrison County to launch the patient transport program for emergency and specialty care.



Healthy Children & Families

Distributed **4,000** fresh fruit and vegetable vouchers for redemption at the Welcome Center Farmers Market; \$2,224 worth of fresh, local produce was redeemed (during calendar year 2021).



For more information, go to: <u>CHIhealth.com/CHNA</u> and <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI Health Missouri Valley to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



Minnesota



CHI LakeWood Health



Community Benefit Report FY2022

The past year has brought many challenges as we moved through the pandemic and dealt with staffing constraints in certain areas. One thing remained the same: our commitment to our mission and community. I couldn't be prouder. We continue to focus our efforts on patient experience, consistent provider coverage in our clinic and hospital, and growing services and community collaboration so that we can meet our community's needs and fulfill our mission.

Division Total Community Benefit **\$265.3M**

\$1,699,218 Total Community Benefit



203 Patients supported with Medical Financial Assistance

Jeffry Stampohar, President

Community Health Needs Assessment Priorities

Mental Health





Community Benefit Snapshot**



Mental Health

Worked diligently on a plan to implement Senior Life Solutions, an **outpatient group therapy program for older adults**, which is expected to launch in 2023. Hired a new licensed social worker, offering behavioral health services 5 days a week.



Transitions of Care

Sustained and grew Matter of Balance program, an evidence-based program to reduce fall risk and fear among community-dwelling older adults. Increased access to Cardiology services through an **onsite clinic twice monthly** and offered free health screenings at our annual health fair.



Poverty

Provided health care regardless of one's ability to pay through our medical financial assistance program. Partnered with Rainy River Community College to offer a **CNA course** to match job seekers with in-demand careers.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI LakeWood Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Francis Health



Community Benefit Report FY2022

Leadership is proud of our staff's resilience through the pandemic's challenges. St. Francis became a connecting point for providers collaborating to meet community needs. We were able to address financial needs and services totaling more than \$2 million for our community. Our vision is to continue building resources and improving care delivery. Our staff works as a team to grow services, embedded with the mission that guides relationships of the past for building health care's future.

27

\$2,094,548 Total Community Benefit Division Total Community Benefit **\$265.3M**



376 Patients supported with Medical Financial Assistance

David Nelson, President

Community Health Needs Assessment Priorities



Community Benefit Snapshot**



Childcare Two new providers in the area expanded community childcare capacity.



Mental Health

Through the Family Footprints program, provided home visiting for families and developmental screening for children, utilizing the evidence-based *Parents as Teachers* curricula.



Obesity

Applied for and received a \$433,000 grant to launch the Farm at St. Francis Community Health Project. The Farm donated over 750 pounds of fresh produce to the Richland-Wilkin Food Pantry during the 2022 growing season.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Francis Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.





Community Benefit Report FY2022

The teamwork, support, commitment and dedication of our entire team showed for our patients, our community and each other in very challenging COVID times. Our vision is to continue doing things we already do very well. Some provider and staff recruitment will be necessary to continue providing quality patient care. The best thing we can do is to continue to serve the needs of our community, including those identified in the most recent Community Health Needs Assessment.

27

\$5,271,316 Total Community Benefit Division Total Community Benefit **\$265.3M**



1,362 Patients supported with Medical Financial Assistance

Steven Smith, President

Community Health Needs Assessment Priorities







Community Benefit Snapshot**



Substance Abuse

The hospital continued to serve as community convener and fiscal sponsor for Minnesota Prevention Alliance, a coalition of professionals and volunteers devoted to reducing youth substance use across the state.



Obesity Provided **3,240** healthy school breakfasts to the Little Falls School District during FY22.



Mental Health

Expanded access to mental health services by recruiting two mental health Advanced Practice Providers to the Family Medical Center Clinic.



For more information, go to: <u>CHIhealth.com/CommunityBenefit</u> **Please note these are a few select examples of the community benefit given on behalf of CHI St. Gabriel's Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Joseph's Health



Community Benefit Report FY2022

We faced challenges under the pandemic's "new normal." While the country faced staffing challenges, our staff remained committed to caring for our communities. I am proud of our team's resiliency and dedication to provide quality care to all. Our vision is to expand the services offered to local communities. We will also remain focused on our quality, service and strong culture that supports our team. Our goal is always to continuously improve the experience for our patients.

\$3,120,326 Total Community Benefit Division Total Community Benefit \$265.3M



344 Patients supported with Medical Financial Assistance

Ben Koppelman, President

Community Health Needs Assessment Priorities

Behavioral Health Mental Health/ Substance Abuse



Social **Determinants** Violence

and Trauma Prevention

Community Benefit Snapshot**



Social Determinants of Health

Hosted a community baby shower for 18 new and expectant mothers.



Substance Abuse

Hubbard In Prevention (HIP) celebrated 10 years of working together to keep youth healthy and safe, and was awarded another 5 years of funding. HIP hosted 325 attendees at an ACES Summit and brought speakers to all area schools to talk about substance use prevention.



Trauma Prevention

Maintained an average caseload of 8-10 families enrolled in the Family Home Visiting program.



For more information, go to: CHIhealth.com/CommunityBenefit **Please note these are a few select examples of the community benefit given on behalf

of CHI St. Joseph's Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

Midwest Division and CommonSpirit Health: By the Numbers 2022

Formed in 2019 through the merger of Catholic Health Initiatives and Dignity Health, CommonSpirit Health is the second largest Catholic health care organization in the United States, providing care to one in four health care consumers. We believe our expanded footprint and combined might allows us to grow our impact and create healthier communities on a grander scale.

 Midwest Division		CommonSpirit Health	
4 states	(F)	21 states	
12,588 full-time employees		150,000 full-time employees	
28 hospitals, 2 freestanding behavioral health facilities and 200 clinics	<u>I</u> ₽1	2,200 care sites including 142 hospitals	
1.9 million visits/admissions annually	₩O	33.5 million visits/admissions annually	
Clinically Integrated Network, CHI Health Partners, with 4,122 physicians and advanced practice clinicians	Ÿ	25,000 physicians and advanced practice clinicians	
\$265.3 M in total community benefit, including charity care, unpaid cost of means-tested government programs and broader community health		\$3.16 B in total community benefit, including charity care, unpaid cost of means-tested government programs and broader community health	

About CHI Health

CHI Health is a regional health network with a unified mission: nurturing the healing ministry of the Church while creating healthier communities. Headquartered in Omaha, the Midwest Division consists of 28 hospitals, two stand-alone behavioral health facilities, 200 clinics and 12,588 employees. CHI Health's Midwest Division operates in four states, serving Nebraska, southwest lowa, North Dakota and Minnesota.

In fiscal year 2022, CHI Health provided \$265.3 million in community benefit,

including \$203.1 million in unreimbursed care for the underinsured and uninsured, helping 426,000 patients.

CHI Health is part of CommonSpirit Health, a nonprofit, Catholic health system dedicated to advancing health for all people. It was created in February 2019 through the alignment of Catholic Health Initiatives and Dignity Health. CommonSpirit Health is committed to creating healthy communities, delivering exceptional patient care, and ensuring every person has access to quality health care. With its national office in Chicago and a team of approximately 150,000 employees and 25,000 physicians and advanced practice clinicians, CommonSpirit Health operates 142 hospitals and an additional 2,058 care sites across 21 states. In fiscal year 2022, CommonSpirit Health provided \$3.16 billion in community benefit.

Locations

IOWA

Corning CHI Health Mercy Corning

Council Bluffs CHI Health Mercy Council Bluffs

Missouri Valley CHI Health Missouri Valley

MINNESOTA

Baudette CHI LakeWood Health

Breckenridge CHI St. Francis Health

Little Falls CHI St. Gabriel's Hospital

Park Rapids CHI St. Joseph's Health

NEBRASKA

Grand Island CHI Health St. Francis

Kearney CHI Health Good Samaritan Richard Young Lincoln CHI Health St. Elizabeth CHI Health Nebraska Heart

Nebraska City CHI Health St. Mary's

- Omaha
- CHI Health Creighton University Medical Center-Bergan Mercy

CHI Health Immanuel

CHI Health Lakeside

Lasting Hope Recovery Center

Papillion CHI Health Midlands

Plainview CHI Health Plainview

Schuyler CHI Health Schuyler

NORTH DAKOTA

Bismarck CHI St. Alexius Health Carrington CHI St. Alexius Health **Devils Lake** CHI St. Alexius Health

Dickinson CHI St. Alexius Health

Garrison CHI St. Alexius Health

Lisbon CHI Lisbon Health

Oakes CHI Oakes Hospital

Turtle Lake CHI St. Alexius Health

Valley City CHI Mercy Health Valley City

Williston CHI St. Alexius Health

CLINIC NETWORKS CHI Health Clinic

To learn more, go to CHIhealth.com/CommunityBenefit.