



Community Benefit Report 2023

Partnering for health.
Investing in communities.
Caring for all.





Hello Friends,

What does it mean to be a lifesaver? In an ever-more-challenging world, CommonSpirit Health plays a crucial role in communities where we care for the most vulnerable. It's more than a phrase in our deeply held mission. It's what happens every day at our hospitals and clinics in Nebraska, southwest Iowa, North Dakota and Minnesota.

In fiscal year 2023, our community benefit impact totaled \$231 million, which included \$183 million in medically-needed care for 426,000 patients who were uninsured or underinsured. For each of those individuals, that financial safety net is a Godsend.

It's also a saving grace in our communities, where we address the specific needs identified in locally-conducted community health needs assessments. Access to care is essential and remains one of our top focus areas. We are investing proactively in community health initiatives and partnerships to promote health, prevent chronic disease and reduce health disparities. Strategic initiatives involve workforce and economic development, as well as investing in local food systems, community-based violence prevention programs and expanding access to mental health and substance misuse treatment. Some highlights of this local work include:

- Siembra Salud/CNA Career Ladders - 32 students experienced health care careers as part of our Siembra Salud/CNA Career Ladder program in Omaha, Nebraska. Four of these students completed Certified Nurse Assistant (CNA) certification and two are currently working in our hospitals – thanks to this strategic partnership with Latino Center of the Midlands, Metropolitan Community College and Omaha Public Schools.
- Farm at CHI St. Francis Health - One ton of fresh produce grown on the campus of CHI St. Francis Health in Breckenridge, Minnesota, was donated to the local Richland-Wilkin Emergency Food Pantry. Through the farm to hospital program, Nutrition Services also served these healthy fruits and vegetables in patient meals at CHI St. Francis Health.
- Daycare at CHI St. Alexius Health Williston - 60 new child care spots were created at Coyote Pups Learning Den in Williston, North Dakota. This facility was made possible by renovations to the former Sisters of Mercy House with funding provided by the CHI St. Alexius Health Williston Foundation and Williston STAR board.

We are proud to serve, heal, partner and invest in our friends and neighbors from Baudette, Minnesota to Kearney, Nebraska. Thank you for spending time with our annual report and supporting this vital work throughout the year.

A handwritten signature in black ink, appearing to read 'T. Bricker', written in a cursive style.

Tim Bricker
President
CommonSpirit Health Central Region

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CHI Health Community Benefit Investment FY23



\$41.1 M
Unpaid Cost of Uninsured
& Underinsured
17.77%



\$142.6 M
Unpaid Cost of Medicaid
61.71%



\$47.4 M
Broader Community Health
20.52%



\$231.1 M
Total Community Benefit

Community Benefit is reported in two main categories:

Access to Care through Financial Assistance - \$183.7M (79.5%) of our total FY23 Community Benefit Investment, including:

› **\$41.1M (17.8%) - Unpaid Cost of Uninsured & Underinsured**

Financial assistance to 196,181 people who were uninsured or underinsured and could not afford to pay for health care services.

› **\$142.6M (61.7%) - Unpaid Cost of Medicaid**

The unreimbursed cost of serving 230,053 Medicaid patients.

Broader Community Health - \$47.4M (20.5%) of our total FY23 Community Benefit was invested in internal and external services, programs and partner organizations to improve community health, including:

› **\$32.7M - Health Professions Education**

Staff time investing in future health care professionals, such as precepting residents and student nurses.

› **\$4.1M - Community Health Improvement Services**

Investment in programs and partnerships to provide health education and to improve the overall health of the community.

› **\$6.5M - Subsidized Health Services**

Clinical programs that provide access to care, despite operating at a loss because they meet an identified community need, such as rural emergency departments, clinics and home health.

› **\$2.9M - Financial and In-Kind Contributions**

Investments in community groups and other not-for-profit organizations with a focus on meeting identified community health needs.

› **\$0.9M - Community Building Activities and Community Benefit Operations**

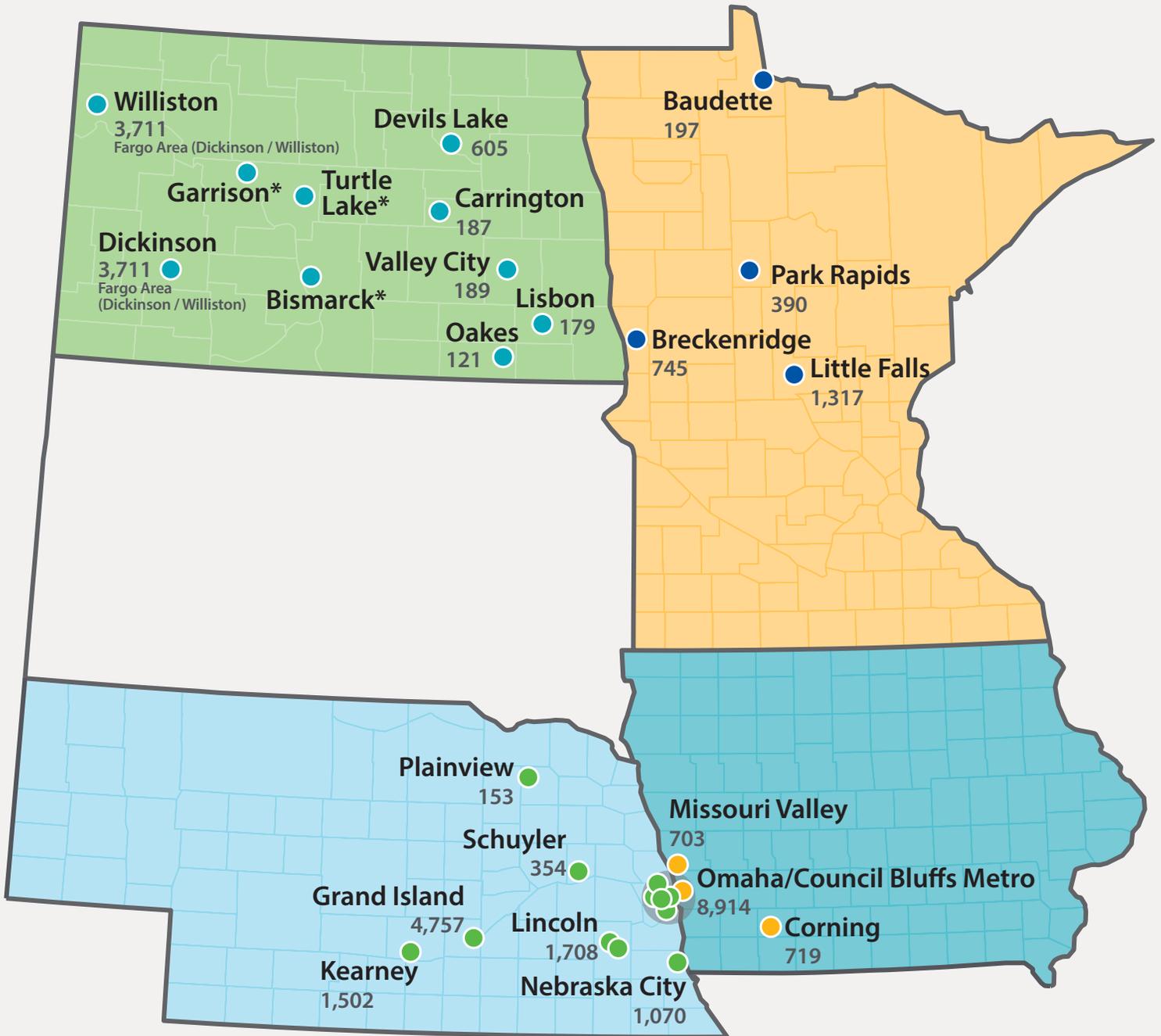
Funding of proven coalitions and operations that build capacity to address the root causes of health problems.

› **\$7K - Research**

Investment in clinical research that is shared with the public.

Reaching People in Need:

Number of patients supported through medical financial assistance in fiscal year 2023



Not shown: 26,879 patients supported by CHI Health Partners, serving Lincoln, Grand Island, Kearney and other rural communities.

In addition to patients supported through Medical Financial Assistance, CHI Health served 220,167 Medicaid patients (of which 26,352 were supported by CHI Health Partners) in Nebraska and southwest Iowa and 9,886 Medicaid patients in North Dakota and Minnesota.

*Data unavailable at time of reporting.

Partnering for health. Investing in communities. Caring for all.

We proudly serve a four-state region including Nebraska, southwest Iowa, North Dakota and Minnesota. For more than 135 years, our hospitals and clinics have provided care that's close to home because that's where healing happens.

Our health care family strives to provide the best care to all, regardless of financial status. Every day, we work to reduce health disparities by lifting up the most vulnerable in our communities. It is our calling. It is our mission.

Hello humankindness®

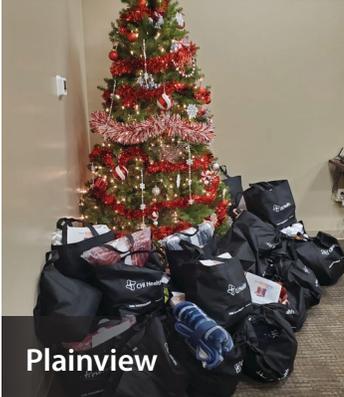




Midlands



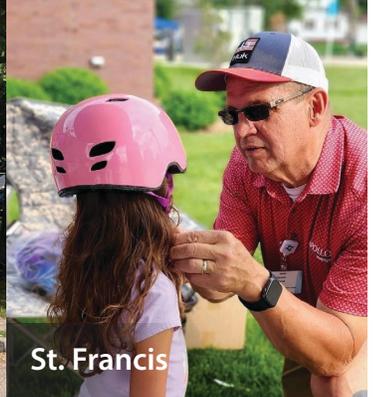
Schuyler



Plainview



St. Mary's



St. Francis

Nebraska



St. Elizabeth/Nebraska Heart



Good Samaritan



Creighton University Medical Center - Bergan Mercy



Immanuel



Lakeside

CHI Health Creighton University
 Medical Center - Bergan Mercy
 CHI Health Creighton University
 Medical Center - University Campus
 Lasting Hope Recovery Center



Community Benefit Report FY2023

This year we were designated as a comprehensive stroke center and experienced substantial growth in patients across multiple service lines. Achieving this while challenges persist across the industry is a testament to our employees' resiliency and strength. I am most proud of how our team worked together to improve culture and staff retention. Working as a team while keeping our patients and their families at the forefront of all we do has improved the impact we have on our communities.

Julie Goebel, President



\$68,303,266 Total Community Benefit
 Division Total Community Benefit \$231.1M



3,677 Patients supported
 with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Health-Related
 Social Needs

Hunger, Housing &
 Workforce Development



Violence
 Prevention

Community Benefit Snapshot**



Violence Prevention

Provided 547 victims of sexual assault and intimate partner violence with care delivered by specially trained Forensic Nurse Examiners and connected them with community advocates. Sixteen survivors of human trafficking were positively identified and treated.



Housing

162 patients were referred to an onsite housing case manager to prevent eviction and/or find a safe housing placement upon discharge. Providing \$61,022 in financial interventions to prevent homelessness or achieve stable housing.



Social Determinants of Health

2,132 patients received education, assistance applying for safety net services and health insurance, as well as referrals to community-based organizations for transportation, food and housing through the Community Link program.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health Creighton University Medical Center-Bergan Mercy to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Good Samaritan

Richard Young Behavioral Health



Community Benefit Report FY2023

Good Samaritan once again earned 5 Stars from CMS, a Leapfrog Grade "A" and ranking as a Top 250 Hospital by Healthgrades. These recognitions were driven by dedicated leadership, staff and providers who are determined to build a culture of high reliability. We also improved our employee engagement and patient experience scores. A new cancer partnership, cardiology program rebuilding, increased patient acceptance rates and strong financial performance were all great highlights of this fiscal year.

Curt Coleman, President



\$11,751,479 Total Community Benefit
Division Total Community Benefit **\$231.1M**



1,502 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Access to Care



Behavioral Health



**Health-Related
Social Needs**

*Hunger, Housing &
Workforce Development*

Community Benefit Snapshot**



Community Support

Provided **\$65,000** to Buffalo County Community Partners to support their work throughout the community and to convene the Wellbeing Collaborative.



Access to Care

Contributed **\$25,000** in financial support for the HelpCare Clinic in its effort to serve the un/underinsured in central Nebraska.



Violence Prevention

Received a three year implementation grant to investigate the instances of violence impacting Buffalo County and surrounding communities and to establish a community collaborative focused on addressing this community health challenge.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health Good Samaritan to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Immanuel



Community Benefit Report FY2023

Our devoted team goes above and beyond to ensure excellent care for those we serve. Immanuel is a Leapfrog Grade “A” hospital and received the Quest for Excellence award – the top quality award in Nebraska. The Lown Institute recognized us as the top hospital for diversity, equity and inclusion and the most socially responsible hospital in Nebraska. U.S. News and World Report recognized Immanuel Rehabilitation Institute as the #1 rehab program in the state and #2 in the entire Midwest.

Ann Schumacher, President



\$26,478,907 Total Community Benefit
Division Total Community Benefit **\$231.1M**



4,030 Patients supported with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Health-Related Social Needs
Hunger, Housing & Workforce Development



Violence Prevention

Community Benefit Snapshot**



Mental Health

Sponsored the Mental Health Stigma Reduction campaign led by The Wellbeing Partners and Public Goods Project for a second year. The campaign reached 2,793,733 impressions and 35,672 social engagements (reporting period May 2022-April 2023).



Food Access

Supported WIC and Senior Farmers’ Market Voucher Program. Through 11 farm stand locations, 2,397 vouchers totaling \$7,191 were collected and matched, translating to \$20,351.50 worth of locally sourced fresh fruits and vegetables for eligible low-income seniors, women, infants and children.



Violence Prevention

Supported YouTurn, a violence intervention and prevention organization, which made over 631 community referrals and provided case management services for 147 adolescents and young adults at high risk for violence.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit
**Please note these are a few select examples of the community benefit given on behalf of CHI Health Immanuel to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Lakeside



Community Benefit Report FY2023

Our outstanding staff and providers make a difference every day in the communities we serve. We were recognized as one of the Fortune and PINC AI Top 100 Hospitals for 2023. We also received the CMS 5 Star rating and Leapfrog Safety Score of "A." Our primary strategic plan for the upcoming year is developing the Orthopedic Center of Excellence, which will be a multi-state destination. Additional growth plans are in women's and infants, cardiovascular, oncology and surgical services.

Kevin Miller, President



\$9,017,371 Total Community Benefit
Division Total Community Benefit **\$231.1M**



1,968 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Health-Related Social Needs
Hunger, Housing & Workforce Development



Violence Prevention

Community Benefit Snapshot**



Food Access

Provided **\$12,500** to support the Double Up Food Bucks, a SNAP incentive program in five locations in the Omaha Metro.



Food Access

Supported WIC and Senior Farmers' Market Voucher Program. Through 11 farm stand locations, 2,397 vouchers totaling \$7,191 were collected and matched, translating to \$20,351.50 worth of locally sourced fresh fruits and vegetables for eligible low-income seniors, women, infants and children.



Behavioral Health

Continued support of the Alzheimer's Association, which offered in-person and virtual services to 262 individuals via the helpline, 145 care consultations, support groups to 252 caregivers and offered education to 1,354 individuals and their families about dementia.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health Lakeside to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Midlands



Community Benefit Report FY2023

I am very proud to announce Midlands achieved an “A” grade Leapfrog Safety Score for 2023. This score reflects the enormous efforts behind the safety and quality of care we provide each day. It’s an incredible accomplishment for this hard-working team of care providers who continue to serve our community. Midlands will continue to expand its ambulatory footprint within Sarpy and Cass counties, offering short length of stay inpatient care, ambulatory surgery, diagnostic and rehabilitation services.

Kevin Miller, President



\$3,743,101 Total Community Benefit
Division Total Community Benefit **\$231.1M**



1,916 Patients supported with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Health-Related Social Needs
Hunger, Housing & Workforce Development



Violence Prevention

Community Benefit Snapshot**



Health Related Social Needs

Supported Siembra Salud Internship program providing 14 interns with 5 health career exposures and 25 training/certifications. In addition, 149 students participated in the PLV Biomedical Academy.



Violence Prevention

Provided 547 victims of sexual assault and intimate partner violence with care delivered by specially trained Forensic Nurse Examiners and connected them with community advocates. Sixteen survivors of human trafficking were positively identified and treated.



Behavioral Health

Tobacco Education and Advocacy of the Midlands (TEAM) supported 71 multifamily housing properties in becoming designated 100% smoke, vape and tobacco-free.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit
**Please note these are a few select examples of the community benefit given on behalf of CHI Health Midlands to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Plainview



Community Benefit Report FY2023

I am extremely grateful for and proud of the Plainview staff. They have risen to many challenges this year during a leadership transition. They achieved 100% participation on the employee engagement survey and continued to improve scores. The team has also worked on having a community presence in Plainview by volunteering at events. Lastly, the team has been very focused on working with patient engagement best practices and increasing services for our community.

Connie Peters, President



\$1,149,901 Total Community Benefit
Division Total Community Benefit **\$231.1M**



153 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health
*Mental Health and
Substance Abuse*



**Chronic Disease Prevention,
Detection & Management**
Nutrition, Physical Activity & Weight Status

Community Benefit Snapshot**



Access to Care

Contributed over **\$870,000** to Home Health Services throughout Knox, Antelope, Pierce, Cedar and Madison counties to ensure quality care from the comfort of patients' homes.



Support for the Community

Provided 33 Blessing Bags filled with hygiene essentials to community members to ensure basic needs were met over the holiday season.



Behavioral Health

Continued to convene the behavioral health coalition, Healthy Choices for Pierce County, to explore emerging needs around behavioral health and raise awareness/educate the community.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health Plainview to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Schuyler



Community Benefit Report FY2023

I am proud of a couple of major projects that our team accomplished this year. First, the Radiology team worked tirelessly and achieved grant funding and Foundation funding for the purchase of a 3D Mammography system, the first for Colfax County patients. Secondly, I am extremely proud of the work done by staff in distributing more than \$37,000 in Women, Infants & Children (WIC) nutrition vouchers through the Share our Strength-No Kid Hungry grant.

Connie Peters, President



\$1,122,652 Total Community Benefit
Division Total Community Benefit **\$231.1M**



354 Patients supported with Medical Financial Assistance

Community Health Needs Assessment Priorities



Access to Care



Behavioral Health



Social Determinants of Health

Community Benefit Snapshot**



Behavioral Health

Convened **over 35 community stakeholders** and worked collaboratively to coordinate mental health services. The Coalition discussed gaps and potential solutions and combined available resources, while helping eliminate mental health stigma.



Food Access

\$22,076 grant award from No Kid Hungry to provide food vouchers and assistance to 684 people.



Access to Care

Planned and hosted two Health Fairs providing low cost labs, blood pressure screenings and other vital services to 224 community members.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit
**Please note these are a few select examples of the community benefit given on behalf of CHI Health Schuyler to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health St. Elizabeth CHI Health Nebraska Heart



Community Benefit Report FY2023

Tremendous effort went into bettering our culture and the provider and patient experience. This team effort speaks to the embedded culture of compassionate care we strive to provide. We've seen an uptick in census and added excitement for all. Moving forward, we will continue monitoring and developing best practices to ensure safe, high quality care. We hope to continue developing and expanding relationships with community providers while also attracting and retaining the staff needed to provide exceptional care.

Rick Thompson, President



\$17,981,056 Total Community Benefit
Division Total Community Benefit **\$231.1M**



1,708 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Access to Care



Behavioral Health

Community Benefit Snapshot**



Access to Care

Provided **\$10,000** to Clinic with a Heart to support their specialty and urgent care clinics as they provide free health care services to residents of Lincoln and the surrounding communities.



Behavioral Health

Provided **\$15,000** to El Centro de las Américas to support the provision of **417** affordable, culturally and linguistically appropriate behavioral health sessions to clients.



Food Access

Supported statewide efforts to expand Double Up Food Bucks. Provided **\$12,500** to increase healthy food access in Lincoln.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health St. Elizabeth and CHI Health Nebraska Heart to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health St. Francis Skilled Nursing Facility - Long Term Care Hospital



Community Benefit Report FY2023

The recent Emergency Department renovation enhances our regional trauma services, increases our number of treatment rooms, gives special attention to patients with behavioral health needs and has Apollo Helicopter services stationed on-site. In the coming year, we will open a Family Health Center and recruit new family and internal medicine providers to improve access to primary care and other disciplines. These efforts serve our mission to improve the health of the community we serve - especially those who are vulnerable.

Ed Hannon, President



\$10,213,818 Total Community Benefit
Division Total Community Benefit **\$231.1M**



4,757 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Access to Care



Behavioral Health

Community Benefit Snapshot**



Community Support

Provided **\$10,000** in funding to Multicultural Coalition to support the expansion of the community health worker program.



Violence Prevention

Established and convened a hospital based task force to promote education and shared learning and partnered with the community to better support victims of violence.



Access to Care

Led and participated in many community outreach events to promote screening and provide health education, such as the St. Francis Summer Spectacular with **275** community members participating.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health St. Francis to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health St. Mary's



Community Benefit Report FY2023

We continue to excel in all performance realms despite industry difficulties statewide and nationally. We received a Top 100 Critical Access Hospital award for the third consecutive year. I'm also proud of the work that went into increasing our employee engagement scores. Providing consistently high quality care requires an engaged workforce. We've worked to increase our access to specialty care, especially surgical services. Our vision is to continue expanding primary care and specialty services while looking into new services like dialysis.

Daniel DeFreece, President



\$2,249,366 Total Community Benefit
Division Total Community Benefit **\$231.1M**



1,070 Patients supported with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Health-Related Social Needs

Hunger, Housing & Workforce Development

Community Benefit Snapshot**



Community Support

Supported investigators in the completion of Bridges Out of Poverty Financial Literacy Program.



Access to Care

Continued to improve patient care and experience in the hospital by maintaining and increasing both our primary care and specialty providers, ensuring patients receive care in their community.



Maternal and Child Health

Provided **830 home visits** to 39 families enrolled in Growing Great Kids to receive supportive services.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit
**Please note these are a few select examples of the community benefit given on behalf of CHI Health St. Mary's to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



Garrison



Carrington



Valley City

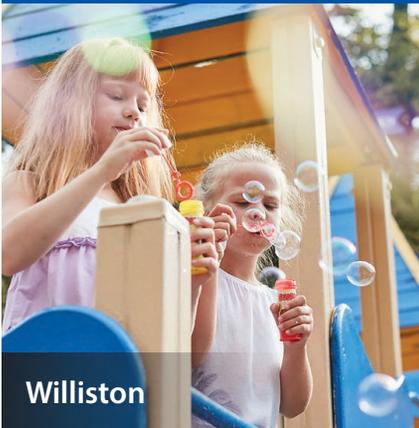


Turtle Lake



Devils Lake

North Dakota



Williston



Dickinson



Oakes



Lisbon



Bismarck

CHI Lisbon Health



Community Benefit Report FY2023

I am proud of the work that has been done to reduce travel nurse staff, recruit new staff, and bring back staff who had left the facility. Senior Life Solutions has grown and is providing a needed service to the community. We also made several cosmetic improvements to the facility that have boosted our culture and created more pride in our mission. Patient experience scores have improved drastically and both stroke and trauma designations have been updated.

Becki Thompson, President



\$181,848 Total Community Benefit
Division Total Community Benefit **\$231.1M**



179 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Mental Health

Community Benefit Snapshot**



Mental Health

Participated in Mental Health Awareness month to provide education to community members, raised awareness of 988 at community events, utilized grant funding for "Make It OK" program to raise awareness of mental health resources at community events.



Mental Health

Supported a community presentation provided through Abused Resource Network to 9 individuals.



Mental Health

Supported 7 healthy relationship workshops reaching 68 individuals provided by Abused Resource Network.



For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Lisbon Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Mercy Health Valley City



Community Benefit Report FY2023

Our incredible team of caregivers successfully increased patient satisfaction 60 percentile points. We became the state's first Cardiac Ready Hospital, achieved dual certification for "Get with the Guidelines" in Stroke and Coronary Artery Disease, and saw an increase in our employee engagement scores. All of this contributed to an increased culture of quality, safety and resiliency. Our future remains focused on recruitment of the "best of the best" team members and growing our census/services to better serve our community.

Ryan Fowler, President



\$347,366 Total Community Benefit
Division Total Community Benefit **\$231.1M**



189 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



**Health-Related
Social Needs**

*Hunger, Housing &
Workforce Development*

Community Benefit Snapshot**



Violence Prevention

Supported "Coaching Boys into Men" Program reaching 30 students through 12 sessions.



Behavioral Health

Partnered with City-County Health District to provide mental health first aid training to 16 individuals.



Community Support

Participated in efforts to support local businesses, build awareness of jobs and the availability of competitive livable wages and benefits within the community.



For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Mercy Health Valley City to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Oakes Hospital



Community Benefit Report FY2023

I am proud of the resilience of our staff and their extra efforts to avoid the use of travel nursing staff while still providing high quality care. We have maintained high scores in patient experience while transitioning to a shared leadership model. Stroke and trauma certifications were updated, and we recruited a speech therapist to better serve our swing bed patients who need those services.

Becki Thompson, President



\$270,760 Total Community Benefit
Division Total Community Benefit **\$231.1M**



121 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Violence Prevention



Access to Care

Community Benefit Snapshot**



Behavioral Health

Hosted speaker, Monica McConkey, who presented on Community-Based Suicide Prevention (50 in-person attendees and 302 video views) and Intervention Strategies, and Dealing with Compassion Fatigue (30 in-person attendees, 866 video views).



Behavioral Health/Access to Care

Met with community partners to discuss referral process for patients experiencing mental health needs. Explored with community members the potential to initiate a referral process for patients experiencing mental health challenges in the emergency department.



CHI Oakes Hospital

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Oakes Hospital to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Bismarck



Community Benefit Report FY2023

I am proud of how our staff embraced a new leadership model centered around humanity, clarity and courage. Our staff rallied behind operational objectives to advance our mission and delivery of care. As a result we saw an increase in scores for safety, quality, and patient experience. Newsweek ranked us one of the state's top two hospitals. We have a long tradition of being a faith-based hospital. Our focus has been and will always be on, "Let all be received as Christ."

Reed Reyman, President



\$7,153,688 Total Community Benefit
Division Total Community Benefit **\$231.1M**

Community Health Needs Assessment Priorities



**Access to
Care**



**Behavioral
Health**



**Social
Determinants
of Health**

Community Benefit Snapshot**



Access to Care

Developed a partnership with Stepping Stone Ministries to support safe discharge for those who are in precarious living conditions.



Access to Care

Hosted monthly support groups to meet bariatric, cancer, and stroke support needs reaching around 18 individuals.



Food Insecurity

Served 360 individuals through BANQUET and provided 1,500 bags for school children.



CHI St. Alexius Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Bismarck to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Carrington



Community Benefit Report FY2023

We made the Top 100 and Top 20 Critical Access Hospital list for 2023 for outstanding performance among rural hospitals nationwide. This is due to our staff's dedication and compassion. They have gone above and beyond to fill open shifts and avoid using travel staff. We had amazing participation in our Performance Culture Assessment (PCA) survey. Patient experience scores improved significantly from beginning of fiscal year to end. We will continue focusing on providing safe, high quality care and recruiting new service lines.

Jodi Hovdenes, President



\$164,585 Total Community Benefit
Division Total Community Benefit **\$231.1M**



187 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



**Health Care
Workforce**



Mental Health

Community Benefit Snapshot**



Mental Health

Participated in a violence prevention program that includes offering Coaching Boys into Men in local schools.



Mental Health

Athletes as Leaders helped female athletes grow their leadership and confidence.



CHI St. Alexius Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Carrington to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Devils Lake



Community Benefit Report FY2023

Our staff has been amazing through recruiting challenges. We collaborated with the Lake Region State College Apprenticeship Program to fund nursing students' education. We are a Top 100 Critical Access Hospital, and are prepared for Stroke Ready and Trauma Level V surveys. Our MyVoice Survey showed an increase in staff satisfaction. A much-needed emergency room remodel was begun and podiatry surgical services for tribal members were offered with Fort Totten Clinic. A new MRI and Nuclear Medicine unit arrives in early 2024.

Mariann Doeling, President



\$2,137,165 Total Community Benefit
Division Total Community Benefit **\$231.1M**



605 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health
*Mental Health and
Substance Misuse*

Community Benefit Snapshot**



Behavioral Health

Referred patients with behavioral health issues to the appropriate community resources.



Access to Care

Continued to prioritize recruitment of health professionals to increase access to services in the community.



Community Support

Hired a Community Health Resource Coordinator to assess and support the needs of patients.

CHI St. Alexius Health Dickinson



Community Benefit Report FY2023

We are committed to providing high-value, whole-person care. The addition of a community health worker to our staff is helping patients access food, housing, mental health and transportation services. Our supportive housing grant with the ND Southwest Area Homeless Coalition will increase access to affordable housing, while new food pantries are feeding hungry neighbors. Our community benefit programs touched thousands of lives through the contributions of staff and volunteer hours, and free and discounted health care services/programs.

Carol Enderle, President



\$970,562 Total Community Benefit
Division Total Community Benefit **\$231.1M**



3,711 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



**Affordable
Housing**



**Behavioral
Health**



Childcare



**Healthy
Aging**



**Access
to Care**

Community Benefit Snapshot**



Behavioral Health

Worked with the Dickinson Youth Commission in supporting their work to be a voice for youth in Dickinson with participation from over 750 youth of all ages.



Community Support

Collaborated with partners to strengthen and increase participation in community programs to support the health needs of both the aging and youth populations.



Affordable Housing

Received a planning grant from CommonSpirit Health Mission and Ministry Fund to develop a business plan and staffing model for the development of a community-based supportive housing program.



CHI St. Alexius Health™

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Dickinson to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Garrison



Community Benefit Report FY2023

Our team hosted community flu shot and COVID vaccine clinics and successful food and winter clothing drives. We also contributed to community events focused on safety for kids, health, and economic opportunity. Our own event showcased our services while providing free blood pressure and blood glucose checks, and an opportunity for long-term care residents' families to visit loved ones. We remain involved in the community to connect with their needs. We're also considering a service line to provide senior mental health support.



\$220,737 Total Community Benefit
Division Total Community Benefit **\$231.1M**

Adam Maus, Interim Chief Operating Officer

Community Health Needs Assessment Priorities



Behavioral Health
Mental Health/ Substance Misuse



Healthy Aging

Community Benefit Snapshot**



Community Support

Partnered with the McLean County Sheriff's department and Public Health office on education for students, parents, and community members.



Healthy Aging

Explored addition of Qualified Service Providers (QSP) and designated space allocation.



Behavioral Health

Implemented screening for depression and anxiety and referred patients to appropriate treatment and resources.



For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Garrison to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Turtle Lake



Community Benefit Report FY2023

Our team hosted three blood drives (with 75 donors), community CPR, first aid health education classes, flu shot and COVID vaccine clinics. Our hospital supper fed 600 community members in support of the hospital auxiliary, which provides much needed funding for community-based services. Our patient satisfaction scores of 100% in every category ranked #1 in the region. We are engaging regional agencies to support more community members in need and working with the hospital association to fund new equipment.

Adam Maus, Interim Chief Operating Officer



\$82,670 Total Community Benefit
Division Total Community Benefit **\$231.1M**

Community Health Needs Assessment Priorities



Childcare



Healthy Aging



Social Determinants of Health



Active Living

Community Benefit Snapshot**



Childcare

Worked with Hospital Boards to support local efforts to open a community daycare center, efforts being led by Turtle Lake Area Chamber of Commerce.



Healthy Aging

Provided Fall Prevention Program and reached 25 individuals through balance and strengthening exercises.



Community Wellness

Reached 25 community members through annual 6 week Wellness Challenge.



CHI St. Alexius Health™

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Turtle Lake to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Alexius Health Williston



Community Benefit Report FY2023

We achieved 97% employee response on the MyVoice survey (Leader Domain score from 3.91 to 4.21). Feedback shows staff morale is lifting. We are designing a \$37 million facility for health care training programs with our state college. Renovation projects will improve our patient care settings, and we will move our Emergency Department to a space four times bigger. We also plan to reopen our inpatient behavioral health unit with a matching State grant, and move our medical-surgical inpatient unit.

Garrick Hyde, President



\$4,507,972 Total Community Benefit
Division Total Community Benefit **\$231.1M**



3,711 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



**Affordable
Housing**



**Behavioral
Health**



Childcare



**Healthy
Aging**



**Access
to Care**

Community Benefit Snapshot**



Behavioral Health

Secured over **\$2 million** for the renovation of an existing, unused unit in the hospital into a 10-bed inpatient acute behavioral health unit.



Childcare

Donated and renovated an existing space to open a new childcare center serving 65 children.



Affordable Housing

Created a workgroup focused on affordable housing to support community concerns around housing and scheduled an Affordable Housing Development presentation series.



CHI St. Alexius Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Alexius Health Williston to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



Mercy Council Bluffs



Missouri Valley



Mercy Corning

Iowa



Mercy Corning



Mercy Council Bluffs



Mercy Council Bluffs



Mercy Corning

CHI Health Mercy Corning



Community Benefit Report FY2023

I am most proud of our resilient, compassionate, skilled staff and how they meet our community's needs. This work goes beyond our doors to support local food banks, host students in health care professions, provide CPR training at schools and work with Healthy Hometown and our Behavioral Health Coalition. The coalition funds early childhood education and training for school staff to help students build resilience. Supporting the health of our patients and our communities is what we do.

Alicia Reed, President



\$1,238,414 Total Community Benefit
Division Total Community Benefit **\$231.1M**



547 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Healthy Lifestyles
Chronic Disease Prevention

Community Benefit Snapshot**



Community Connections

Parents as Teachers program served **47 low-income families**, with 60 total children. Participating families received **558** home and virtual visits, resulting in improved or maintained family functioning - 94% of families were connected with additional supports.



Food Access

Provided leadership to the Healthy Hometowns initiative as well as financial and in-kind support to local food banks.



Behavioral Health

Trained eight coaches and mentors to implement the Coaching Boys into Men and Athletes as Leaders program in their schools. The programs reached 82 youth through 25 sessions resulting in a 94% increase in knowledge and attitudes about healthy relationships.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit
**Please note these are a few select examples of the community benefit given on behalf of CHI Health Mercy Corning to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Mercy Council Bluffs



Community Benefit Report FY2023

Our strategic vision for Mercy is simple, create the best place for people to work. Our people are our most precious asset and our entire organization is focused on our Wildly Important Goal of being the best place for passionate and talented people to live out their goals and dreams. We know that the care our Mercy team provides is special. And we are excited to grow our talented team to increase access to Mercy's expert and compassionate healing for all those in need.

Ann Schumacher, President



\$9,445,624 Total Community Benefit
Division Total Community Benefit **\$231.1M**



806 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



**Health-Related
Social Needs**
Food Access, Poverty

Community Benefit Snapshot**



Poverty

Supported **41 individuals** in completing the "Getting Ahead" financial literacy and goal setting program. Graduates increased their net assets by \$3,585; reported a \$1,061 increase in average monthly income and decreased monthly public benefits usage by \$67, post graduation.



Substance Abuse & Recovery

Provided **\$10,000** to Mills County Public Health to deliver the Family Matters substance abuse recovery and peer support program, offering social support. Completed 1,700 patient appointments in the Psychiatric Immediate Care Center (PICC) providing access to psychiatric assessment and care for patients experiencing a mental health crisis, who do not require an inpatient admission, but need care sooner than most outpatient clinics can accommodate.



Food Access

Significantly aided the Council Bluffs community by ensuring food access for vulnerable groups, while also supporting over 90 local vendors and nonprofits through our \$10,000 sponsorship of the 22-week Council Bluffs Farmers Market. This initiative fostered a vital resource network, addressing the nutritional needs of local elders, women and children while empowering local businesses and charitable organizations.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI Health Mercy Council Bluffs to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI Health Missouri Valley



Community Benefit Report FY2023

I am most proud of our three years of 100% participation in our employee engagement survey, with our providers also achieving 100% participation and advancing the results. I'm also proud of our patient experience scores increasing to the top quartile and our census continuing to increase. I am heartened by our community funding \$500,000 in equipment (mammography, dialysis, etc.). Our next steps are for new providers, equipment, and partnerships to maintain momentum and ensure more access for our community.

David Jones, President



\$972,544 Total Community Benefit
Division Total Community Benefit **\$231.1M**



703 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



**Health-Related
Social Needs**
Food Access, Poverty

Community Benefit Snapshot**



Behavioral Health

Increased access to behavioral health care through addition of new staff and implementation of an integrated behavioral health/primary care model.



Community Wellness

Provided cooking demonstrations and \$2,114 in fruit and vegetable vouchers with 20 voucher distribution partners and 5 vendors.



Community Support

Supported Healthy Harrison Coalition and the local food system through the Welcome Center Farmers Market.



For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit
**Please note these are a few select examples of the community benefit given on behalf of CHI Health Missouri Valley to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.



St. Joseph's Health



St. Francis Health



St. Gabriel's Health

Minnesota



LakeWood Health

CHI LakeWood Health



Community Benefit Report FY2023

Success starts with building a great Senior Leader Team. All of our leaders are on the same page of building growth and improving our culture. I am extremely proud of the financial improvement of over 90% EBITDA in the last quarter of FY23. Our HCAHPS scores also remained in the upper percentile which shows the great work our teams are doing each and every day. With our can-do attitude, I am excited for the future and continued growth as we work to implement an ALS Ambulance Service, Stroke Readiness, Emergency Room Trauma Designation and Surgery Expansion.

Jeffry Stampohar, President



\$1,243,718 Total Community Benefit
Division Total Community Benefit **\$231.1M**



197 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Access to Care



Health Care Workforce



Behavioral Health
Mental Health and Substance Misuse

Community Benefit Snapshot**



Behavioral Health

Participated in National Night Out, an annual community-building event that promotes community partnerships and neighborhood camaraderie to make communities safer, along with 400 community members.



Mental Health

Through ongoing collaboration between CHI LakeWood Health's Behavioral Health, Lake of the Woods County Social Services, Crisis Prevention Team and Senior Life Solutions, 9 patients were able to access the mental health care they needed.



Mental Health

Opened Senior Life Solutions, an intensive outpatient group therapy program designed to meet the mental health needs of those 65 and older. This program brought together 6 seniors for group therapy, education and support.



CHI LakeWood Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI LakeWood Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Francis Health



Community Benefit Report FY2023

I am grateful for awesome teamwork among our leadership and staff, and their 100% participation in employee engagement scores. Our ER became Stroke and Trauma certified and our nursing home achieved 4 stars. Lab and Imaging also had great state surveys. Our Milnor and Breckenridge Clinics continue to grow primary care services, and our nursing home collaborated on CNA classes with Breckenridge Senior High School. We had a successful Harvest Fest this fall, a tradition we hope continues.

David Nelson, President



\$2,098,545 Total Community Benefit
Division Total Community Benefit **\$231.1M**



745 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health
*Mental Health and
Substance Misuse*



**Health-Related
Social Needs**
Food Access, Poverty

Community Benefit Snapshot**



Health Related Social Needs

Seventy-seven patients from the St. Francis and Milnor Clinic screened positive for social needs (e.g. food, housing, transportation, etc.) and were contacted by a community health worker to offer resources.



Food Access

The Farm at St. Francis grew one ton of fresh fruits and vegetables since it's inception.

Produce was donated to the Richland- Wilkin Emergency Food Pantry.



CHI St. Francis Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Francis Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Gabriel's Health



Community Benefit Report FY2023

Our team's commitment to advancing our hospital culture shows in our quality, safety, employee satisfaction and physician satisfaction improvements – some of the health system's best. We provided a location for an on-campus day care with 14-20 slots for the community. Physician and staff recruitment, as well as cutting edge medical technology, are necessary to provide the highest level of care as a Critical Access Hospital. We will continue addressing health inequities and bridging the gap in health care for patients with health-related social needs.

Steven Smith, President



\$6,440,286 Total Community Benefit
Division Total Community Benefit **\$231.1M**



1,317 Patients supported with Medical Financial Assistance

Community Health Needs Assessment Priorities



Mental Health



Obesity, Nutrition & Diabetes



Social Determinants of Health



Adverse Childhood Experiences

Community Benefit Snapshot**



Adverse Childhood Experiences

Developed and delivered training for staff on the impact of trauma, importance of screening and building resilience factors.



Health Related Social Needs

Initiated screening for social needs such as food and housing insecurity, transportation and financial need, which resulted in 98 positive screens. Patients were offered community resources to address identified needs.



Mental Health

The Minnesota Prevention Alliance held a three day conference in Brainerd, MN. The annual Minnesota Prevention Program provides learning, networking and skill building opportunities to enhance alcohol, tobacco and other drug misuse prevention efforts.



CHI St. Gabriel's Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Gabriel's Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

CHI St. Joseph's Health



Community Benefit Report FY2023

We continued to take significant steps toward advancing the quality of care we provide to our communities. One major step was the addition of robotic surgery for our general and bariatric surgery program. We also expanded our interventional radiology and orthopedic services, and we were designated as a Stroke Ready Hospital. Our strong patient satisfaction and employee engagement scores are also a testament to our strong work culture. I am very proud of our team's continued commitment and dedication.

Ben Koppelman, President



\$2,864,167 Total Community Benefit
Division Total Community Benefit **\$231.1M**



390 Patients supported
with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health
*Mental Health/
Substance Abuse*



Community Recreation



Social Determinants of Health



Obesity

Community Benefit Snapshot**



Social Determinants of Health

Annual "Give Kids a Smile" day provided oral health screenings, education and fluoride treatment for 90 children at Nevis Public School.



Behavioral Health

Supported 13 families with home visits, education, community resources and developmental assessments through the Growing Great Kids program.



Obesity

The Medical Weight Management program supported 244 participants in making positive lifestyle changes and reducing risk factors for chronic disease.



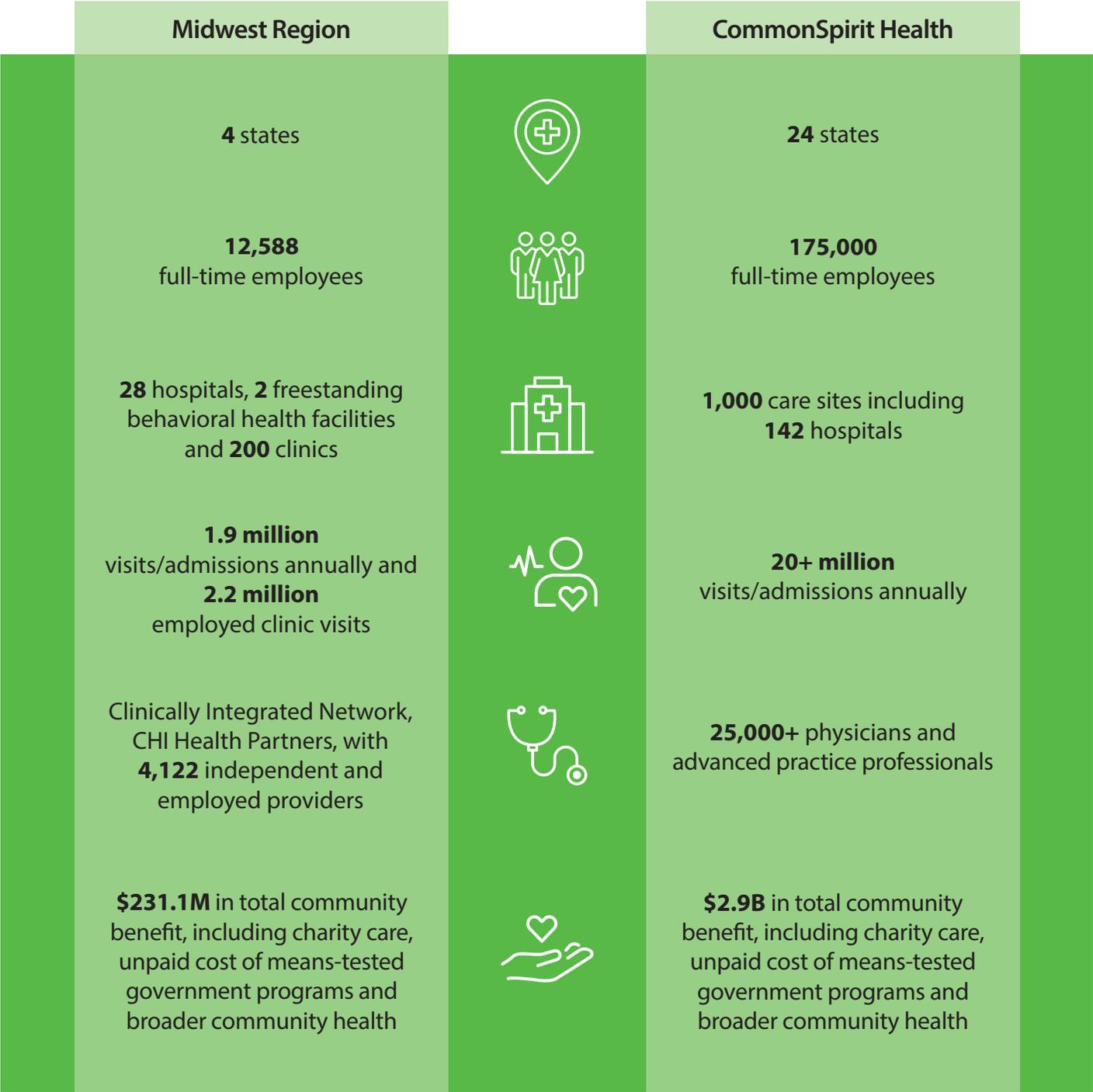
CHI St. Joseph's Health

For more information, go to: CHIhealth.com/CommunityBenefit

**Please note these are a few select examples of the community benefit given on behalf of CHI St. Joseph's Health to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.

Midwest Region and CommonSpirit Health: By the Numbers 2023

Formed in 2019 through the merger of Catholic Health Initiatives and Dignity Health, CommonSpirit Health is the second largest Catholic health care organization in the United States, accessible to nearly one in four health care consumers. We believe our expanded footprint and combined might allows us to grow our impact and create healthier communities on a grander scale.



About CHI Health

CHI Health is a regional health network with a unified mission: nurturing the healing ministry of the Church while creating healthier communities. Headquartered in Omaha, the Midwest Region consists of 28 hospitals, two stand-alone behavioral health facilities, 200 clinics and 12,588 employees. CHI Health's Midwest Region operates in four states, serving Nebraska, southwest Iowa, North Dakota and Minnesota.

In fiscal year 2023, CHI Health provided \$231.1 million in community benefit, including \$196.1 million in unreimbursed care for the underinsured and uninsured, helping 426,234 patients.

CHI Health is part of CommonSpirit Health, a nonprofit, Catholic health system dedicated to advancing health for all people. It was created in February 2019 through the alignment of Catholic Health Initiatives and Dignity Health. CommonSpirit Health is committed

to creating healthy communities, delivering exceptional patient care, and ensuring every person has access to quality health care. With its national office in Chicago, and a team of over 150,000 employees and over 25,000 physicians and advanced practice clinicians, CommonSpirit Health is comprised of approximately 2,200 care sites, including 142 hospitals in 24 states. In fiscal year 2023, CommonSpirit Health provided \$2.98 billion in community benefit.

Locations

IOWA

Corning

CHI Health Mercy Corning

Council Bluffs

CHI Health Mercy Council Bluffs

Missouri Valley

CHI Health Missouri Valley

MINNESOTA

Baudette

CHI LakeWood Health

Breckenridge

CHI St. Francis Health

Little Falls

CHI St. Gabriel's Hospital

Park Rapids

CHI St. Joseph's Health

NEBRASKA

Grand Island

CHI Health St. Francis

Kearney

CHI Health Good Samaritan

Richard Young

Lincoln

CHI Health St. Elizabeth

CHI Health Nebraska Heart

Nebraska City

CHI Health St. Mary's

Omaha

CHI Health Creighton
University Medical Center-
Bergan Mercy

CHI Health Immanuel

CHI Health Lakeside

Lasting Hope Recovery Center

Papillion

CHI Health Midlands

Plainview

CHI Health Plainview

Schuyler

CHI Health Schuyler

NORTH DAKOTA

Bismarck

CHI St. Alexius Health

Carrington

CHI St. Alexius Health

Devils Lake

CHI St. Alexius Health

Dickinson

CHI St. Alexius Health

Garrison

CHI St. Alexius Health

Lisbon

CHI Lisbon Health

Oakes

CHI Oakes Hospital

Turtle Lake

CHI St. Alexius Health

Valley City

CHI Mercy Health Valley City

Williston

CHI St. Alexius Health

CLINIC NETWORK

CHI Health Clinic

To learn more, go to CHIhealth.com/CommunityBenefit.